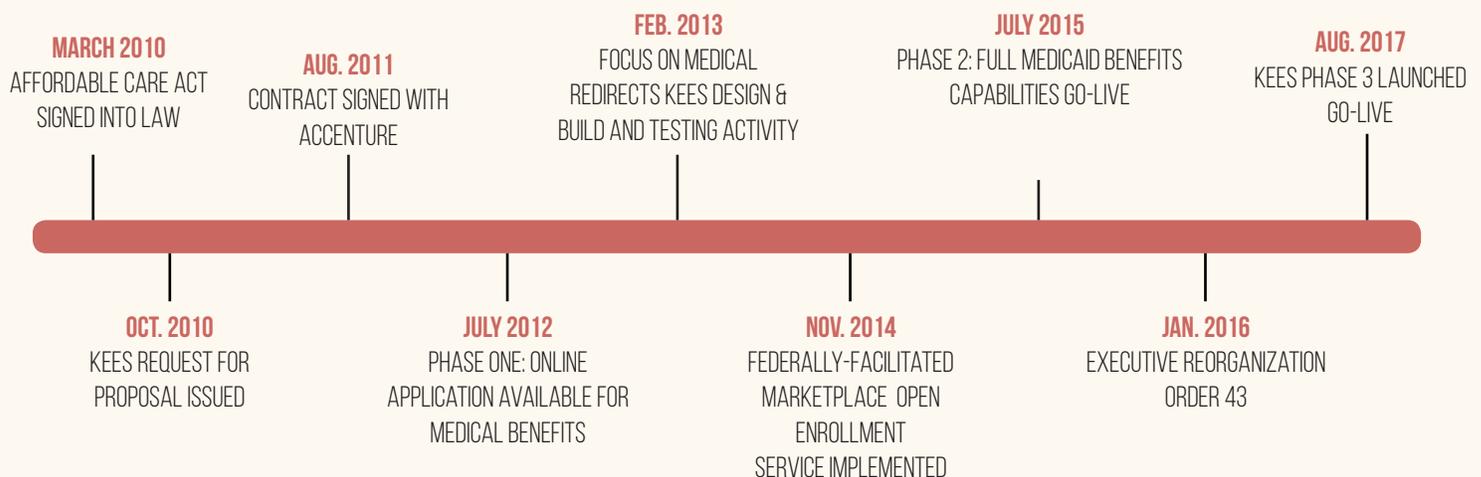


# KEES: PHASE THREE FACT SHEET



On Friday, Aug. 18, the Kansas Department for Children and Families (DCF) and the Kansas Department of Health and Environment (KDHE) implemented the third and final phase of the Kansas Eligibility Enforcement System (KEES), an upgraded eligibility and benefits system used by case workers to determine eligibility for Medicaid, social services and child welfare program subsidies. KEES promotes accurate and efficient application processing, while empowering clients with the information they need to achieve self-reliance.



## APPLICATION PROCESSING TIMES

BEFORE 2013: 30-45 DAYS FOR AN ELIGIBILITY DETERMINATION — TO MEET FEDERAL REQUIREMENTS

SINCE 2013: 8-10 DAYS, 73 PERCENT OF THOSE WHO WALK IN RECEIVE SAME-DAY DETERMINATIONS



# KEES BENEFITS FOR CLIENTS

## ENCOURAGES CLIENT SELF-RELIANCE

KEES includes an online self-service portal for applicants and recipients. With this tool, Kansans can check their potential benefit eligibility, apply for benefits and, for non-medical benefits only, check information related to their non-medical benefits.

## INCREASES APPLICATION PROCESSING TIMELINESS

Prior to the KEES computer system upgrade, DCF processed the majority of cases in less than 10 days—often same day. KEES increases timeliness even more, as it is designed to support a streamlined process, allowing DCF to continue the trend of efficient application processing to better serve clients.

## INCREASES DELIVERY OF TIMELY & ACCURATE BENEFITS

KEES allows for benefits to be delivered more accurately and timely. It offers staff a system for single data entry, minimizing the risk of human errors.

# KEES BENEFITS FOR STAFF

## IMPROVES STAFF EFFICIENCY

KEES combines all eligibility programs into one centralized system. It also contains a system forms repository, allowing documents to be queued and sent from the a printing vendor, rather than requiring manual generation by staff. In addition, Prevention and Protection Services (PPS) vendor payments will be streamlined through an online interface.

## HELPS PREVENT FRAUD

KEES provides a holistic view of all eligibility programs and services, which ensures that benefits are not duplicated for a client. KEES also keeps track of Social Security numbers, restricting them from being used by multiple people. Staff is able to access client information across various programs.

## INCREASES COMMUNICATION & PROVIDES AUTOMATED WORKFLOW

KEES allows for increased communication across State agencies and within DCF program areas. Communication also improves, as employment service providers have streamlined communication with partners. Workflow is simplified for staff, as the KEES system aligns with DCF's team-model approach to application processing.