# KS Unemployment Insurance Update: Business & Industry Perspective

KS House Commerce, Labor and Economic Development Committee

January 25, 2022

KS Senate Commerce Committee
January 26, 2022

Presented By:

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Vice President
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Chairman, KS Employment Security Board of Review Kansas Department of Labor



Employer Representative
KS Unemployment Compensation Modernization & Improvement Council

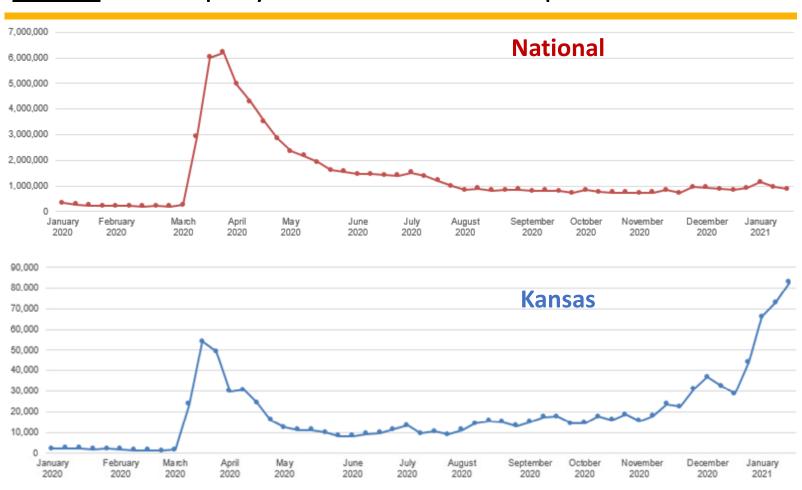
## KS Unemployment Insurance Update



#### Navigating the COVID-19 & Post COVID-19 Kansas UI Landscape:

- 1. Kansas UI Fraud Aftermath & Legislative Response
- 2. Kansas UI Trust Fund Impact on SUTA Tax Rates
- 3. 2021 Kansas Employment Security Law (UI) Reforms
- 4. What We're Monitoring
- 5. 2022 Proposed Kansas UI Reforms

## **Initial** Unemployment Claims Comparison



## Week Ending 01/23/21 Simple Comparative Snapshot

#### **Top 3 States:**

Filing Week: 1/23/2021 (Not Seasonally Adjusted)										
State	Population	Population %	Initial Claims	Initial Claim %						
California	39,512,223	12.04%	53,299	6.10%						
Kansas	2,913,314	0.89%	82,944	9.49%						
Illinois	12,671,821	3.86%	108,808	12.45%						
United States	328,239,523	100.00%	873,966	100.00%						

#### Why Kansas?

- ID theft vulnerabilities within the system prior to Jan. 27, 2021
- · Traditional waiting week was temporarily waived
- Kansas was/is a higher value target
  - Maximum weekly benefit amounts
    - 7/1/22 6/30/22: **\$540**
    - 7/1/20 6/30/21: \$503 +\$600 = \$1,103 and/or +\$300 = \$988
      - 21st highest weekly max benefit amount
    - 7/1/19 6/30/20: \$488 +\$600 = **\$1,088**
    - 7/1/18 6/30/19: \$474



## KDOL / Kansas Ul Timeline | March 2020 - January 2021

#### Notices, communications, and engagements with KDOL

• Business Community: 28

Kansas Legislature: 15

Federal Government: 7

• Other Events:

• Total Occurrences: 58

#### Jan. 26, 2021 - KS SHRM & Unemployment Insurance Services Testimony

- KS Senate and KS House Commerce Committees
- Estimated \$300 \$600M UI Fraud in Kansas

# KS UI Benefits: <a href="Pre-MFA">Pre-MFA</a> (Identity Verification) Solution

															Full Totals 8	& A	verages	F	our (4) Week Average		
															Since WE 3/2	1 (4	5 Weeks)		1/2/2021	_	1/23/2021
	Week Ending	:	12/19/2020		12/26/2020		1/2/2021		1/9/2021		1/16/2021	1/	/23/2021			Ť	Weekly		4 Wk Totals		4 Wk Avg.
1	Kansas Trust Fund Balance	\$	400,600,000	\$	375,300,000	\$	338,700,000	\$	302,200,000	\$	273,300,000	\$ 2	46,900,000		Totals		Averages		4 WK IOTAIS		4 WKAVg.
2	#Weeks Trust Fund to ZERO - KS Only benefits (KS Only - UI)		13.34	Г	12.11		9.76	П	7.31	Г	6.13		7.67								
3	#Years Trust Fund to ZERO - KS Only benefits (KS Only - UI)		0.26		0.23		0.19		0.14		0.12		0.15	П.							
4	Projected Date of KS Trust Fund Bankruptcy		3/22/2021		3/20/2021	3	3/11/2021		3/1/2021		2/27/2021	3/	/17/2021		JSDOL Reports						
		l											- 1	J	KS Claims for W	V/E	01/23/21				
5	Regular Claims													1							
6	Initial Claims		34,624		30,074		45,743		69,404		76,513		25,489		1,086,282		24,140		217,149		54,287
,	Call Center		788		618		1,009		1,537		1,167 75,346		620		137,048		3,046		4,333		1,083 53,204
8	Internet Internet X		33,836 <i>97.72%</i>		29,456 <i>97.35%</i>		44,734 97.79%		67,867 <i>97.79%</i>		75,346 38.47%		24,869 <i>97.57%</i>		949,233 <i>87.38%</i>		21,094 87.33%		212,816 <i>98.00%</i>	-	93.00%
10	Continued Claims		83,628		85,172		92,961		103,909		102,561		75,883		3,333,059		74,068		375,314		93,829
10	Continued Claims		03,020		65,172		32,361		103,303		102,561		/3,003		3,333,033		74,000		3/3,314		33,023
11	Total Payments Summary	\$	53,000,447	\$	38,471,191	\$	43,050,837	\$	43,105,488	\$	45,875,429	\$	34,871,425	\$	2,718,679,314	\$	60,415,096	\$	166,903,179	\$	41,725,795
12	Regular Unemployment Insurance (KS Only - UI)	\$	30,028,587	\$	30,984,021	\$ 3	34,716,769	\$	41,323,096	\$	44,570,345	\$ 32	2,201,874	1	1,064,965,627	\$	23,665,903	\$	152,812,084	\$	38,203,021
13	Fed Pandemic Unemployment Comp (FPUC)	\$	1,538,982	\$	554,292	\$	463,431	\$	468,465	\$	393,411	\$	1,842,006	s	1,223,599,739	\$	30,589,993	s	3,167,313	\$	791,828
14	Pandemic Unemployment Assistance (PUA)	\$	2,823,305	\$	1,154,186	\$	945,198	\$	613,613	\$	396,788	\$	478,256	\$	186,754,172	\$	5,335,833	\$	2,433,855	\$	608,464
15	Pandemic Emergency Unemployment Comp (PEUC)	\$	7,059,897	\$	5,475,620	\$	5,065,189	\$	522,261	\$	355,432	\$	260,237	\$	113,915,565	\$	3,350,458	s	6,203,119	\$	1,550,780
16	State Extended Benefits (EB)	\$	2,005,220	\$	234,372	\$	123,452	\$	78,004	\$	65,083	\$	31,073	\$	11,769,965	\$	452,691	\$	297,612	\$	74,403
17	Lost Wages Assistance (LWA)	\$	9,544,456	\$	68,700	\$	1,736,798	\$	100,049	\$	94,370	\$	57,979	\$	117,674,246	\$	7,354,640	\$	1,989,196	\$	497,299
		l											- 1	- 1							
18	Regular Unemployment Insurance (KS Only - UI)													L				L			
19	#Weeks Compensated		72,519		73,816		81,888		96,336		103,325		74,279		2,984,184		66,315		355,828		88,957
20	Final Payments		1,187		998		980		1,119		926		776		56,482		1,255		3,801		950
21	Individuals Receiving Payments		63,256		66,142		71,525		82,089		91,377		66,883	r	2,588,864		57,530	r	311,874		77,969
22	Average Weekly Benefit Amount	\$	414.08	\$	419.75	\$	423.95	\$	428.95	\$	431.36	\$	433.53	\$	16,120.12	\$	358.22	\$	1,717.79	\$	429.45
		l											- 1	- 1							
23	Pandemic Unemployment Assistance (PUA)													L				L			
24	Initial Claims		5,656		3,509		2,625		6,951		7,574		5,416		206,263		7,639		22,566		5,642
25	Continued Claims		48,392		15,442		20,812		31,124		37,822		31,602		2,896,878		107,292		121,360		30,340
26	#Weeks Compensated		11,307		4,130		4,200		2,689		1,397		1,402	r	688,580		19,674		9,688		2,422
		l											- 1	- 1							
27	Pandemic Emergency Unemployment Comp (PEUC)												_								
28	Initial Claims		1,368		925		765		14		22		9		39,717		1,471		810		203
29	Continued Claims		20,341		16,168		13,874		867		766		371 452		316,786		11,733		15,878		3,970
30	#Weeks Compensated		21,260		16,697		14,047		1,216		995		452		328,791		12,177		16,710		4,178
31	State Extended Benefits (EB)														l						
32	Initial Claims		2,647		214		40		14		10		8		9,873		395		72		18
33	Continued Claims		4,808		253		158		159		158		62		24,333		973		537		134
34	#Weeks Compensated		6,572		701	L	270		238		199		61		39,847		1,594		768		192

## Kansas to Shut down Unemployment Servers | 01/27/21

#### The Wichita Eagle

STATE

Kansas to shut down unemployment servers this weekend as part of fight against fraud

BY MEGAN STRINGER

JANUARY 27, 2021 05:34 PM, UPDATED JANUARY 28, 2021 01:09 PM





Kansas Governor Laura Kelly answers questions about unemployment fraud claims and security upgrades to the Department of Labor's website. (Jan. 27, 2021) BY GOVERNOR LAURA KELLY/FACEBOOK

#### MFA Implemented between Jan. 31 – Feb. 2, 2021



# KS UI Benefits: Post-MFA (Identity Verification) Solution

														Full Totals & Averages					Four (4) Week Average				
														S	ince WE 3/2	1 (5	1 Weeks)		2/13/2021	_	3/6/2021		
	Week Ending	1	1/30/2021		2/6/2021	2	/13/2021	2,	/20/2021		2/27/2021		3/6/2021		Totals		Weekly		4 Wk Totals		4 Wk Avg.		
1	Kansas Trust Fund Balance	\$	246,900,000	\$	265,000,000	\$ :	268,800,000	\$ 2	272,900,000	\$	275,200,000	\$	264,900,000				Averages				•		
2	#Weeks Trust Fund to ZERO - KS Only benefits (KS Only - UI)		59.86		464.71		39.94		150.53		35.65		26.62										
3	#Years Trust Fund to ZERO - KS Only benefits (KS Only - UI)		1.15		8.94		0.77		2.89		0.69		0.51										
4	Projected Date of KS Trust Fund Bankruptcy	3	3/25/2022		1/2/2030	11	1/19/2021	1	1/9/2024		11/3/2021		9/8/2021										
5	Regular Claims																						
6	Initial Claims		16,927		4,905		6,630		3,774		3,227		2,267		1,124,012		22,039		15,898		3,975		
7	Call Center		841		390		2,761		483		600		433	r	142,556		2,795		4,277		1,069		
8	Internet		16,116		4,515		3,869		3,291		2,627		1,834		981,485		19,245		11,621		2,905		
9	Internet %		95.2t%		32.05%		58.36%		87.20%		81.41%	Г	80.90%	r	87.32%		87.32%		73.10%		73.10%		
10	Continued Claims		79,792		22,058		23,219		27,960		16,898		24,463		3,527,449		69,166		92,540		23,135		
44	Tatal Daymanata Communic	٦	15 210 000	٦	1 215 720	٦	12 277 120	,	14 004 305	,	25 102 410	_	24 202 000	٦	2 012 772 070		FF 173 030	٦	70 500 013	_	10.642.220		
11 12	Total Payments Summary  Regular Unemployment Insurance (KS Only - UI)	Ş Č	15,210,006 4,124,778	\$	1,315,738 570,254		13,377,139 6,729,527	-	14,604,395 1,812,958	\$	7,720,081	ċ	24,393,968 9,949,817		2,813,773,970 ,095,873,042	ċ	55,172,039 <b>21,487,707</b>	\$ \$	78,568,912 <b>26,212,383</b>	ċ	19,642,228 6,553,096		
13		\$		2		Ŧ	, ,	\$		\$	12,346,592	Ş	-			9		3		9			
	Fed Pandemic Unemployment Comp (FPUC)	5	10,762,655 286,148	٥		s	5,957,046 215,867	٠	6,416,421 906,153	2	680,781	٥	10,560,935 991,568	5	1,270,166,479 190,028,798		27,612,315 4,634,849	5	35,280,994 2,794,369	÷	8,820,249 698,592		
14 15	Pandemic Unemployment Assistance (PUA) Pandemic Emergency Unemployment Comp (PEUC)	5	18,282	5			399,330	5	5,421,986	2	5,355,438	٠	2,795,415	5	127,916,000		3,197,900	3	13,972,169		3,493,042		
16	State Extended Benefits (EB)	S	-	\$	3,364	s	75,369	e e	43,577	2	75,818	٥	82,433	S	12,048,505		376,516	S	277,197		69,299		
17	Lost Wages Assistance (LWA)	5		S	18,300		75,565	S	3,300		14,700	٥	13,800	s	117,741,146		5,351,870	Š	31,800		7,950		
1,	Lost wages Assistance (LWA)	ľ	10,000	ľ	10,500	1	-	-	3,300	-	14,700	7	13,500	ľ	117,741,140	-	3,331,670	ľ	31,000	-	7,550		
18	Regular Unemployment Insurance (KS Only - UI)	1		l		l								l									
19	#Weeks Compensated		14,193		1,526		17,083		4,698		18,331		25,099		3,065,114		60,100		65,211		16,303		
20	Final Payments		431		26		476		98		444		860		58,817		1,153		1,878		470		
21	Individuals Receiving Payments	1	12,265		863		10,832		2,777		13,279		13,720		2,642,600		51,816		40,608		10,152		
22	Average Weekly Benefit Amount	\$	290.62	\$	373.69	s	393.93	\$	385.90	\$	421.15	\$	396.42	s	18,381.83	\$	360.43	s	1,597.40	s	399.35		
														l									
23	Pandemic Unemployment Assistance (PUA)				2						767												
24	Initial Claims		4,142		3,574		2,411		1,304		767		522		218,983		6,636		5,004		1,251		
25 26	Continued Claims #Weeks Compensated		30,057 455		40,546 690		37,919 837		28,218		21,833 2,232		19,070 3,643		3,074,521 702,895		93,167		107,040		26,760 3,293		
26	# weeks compensated		455		630		03/		6,458		2,232		3,643		702,895		17,144		13,170		3,293		
27	Pandemic Emergency Unemployment Comp (PEUC)																						
28	Initial Claims		60		145		22		81		42		26		40,093		1,215		171		43		
29	Continued Claims		501		413		472		1,330		4,583		6,934		331,019		10,031		13,319		3,330		
30	#Weeks Compensated		52		25		1,231		18,532		5,908		8,612		363,151		11,005		34,283		8,571		
31	State Extended Benefits (EB)											L											
32	Initial Claims		34		42		24		8		2		26		10,009		323		60		15		
33	Continued Claims		84		70		32		19		32		23		24,593		793		106		27		
34	#Weeks Compensated		19	L	-		272		89		178		256		40,661		1,312		795		199		

## KS UI Benefits: Pre- VS. Post-MFA 4 Week Comparison

#### 01/02/2021 - 01/23/2021:

- Average <u>Weekly</u> Kansas Regular UI Benefits:
  - \$38,203,021

– MFA Implemented between Jan. 31 – Feb. 2, 2021 ————

#### 02/13/21 - 03/06/2021:

- Average Weekly Kansas Regular UI Benefits:
  - \$6,553,096

# Average Regular, Traditional KS UI Weekly Benefits Decreased by 82.85% with MFA

## Estimates for Unemployment Fraud in Kansas

1. KS SHRM / UIS: Est. \$300M – \$600M (Jan. 2021)

2. KS LPA (Part 1): Est. \$600M (Feb. 2021)

• \$200M KS | \$400M U.S.

KDOL Response: \$290M

• \$140M KS | \$150M U.S.

3. KS LPA (Part 2): Est. \$687M (Aug. 30, 2021)

• \$344M KS | \$343M U.S.

KDOL Response: \$380M

High Confidence

- 4. KS UCMIC Independent Audit: \$TBD (Final Report due Sept. 1, 2022)
  - State of Kansas has contracted with BKD CPAs & Advisors
  - Any amount for fraudulent, regular KS UI benefits >\$250M will be reimbursed to Trust Fund

## **KDOL: Fraud Software Security Updates**

09/13/21
Final update provided by KDOL

Claimants attempting authentication

196,713

Claimants waiting for user action

3,792

Claimants who were proofed/approved

120,435

Failed ID Proofing

72,396

Those who experienced an error of some sort

90

Bots and fraudulent login attempts stopped in the last 30 days

443,436

Bots and fraudulent login attempts stopped between 2/3/21 and 06/03/21:

7.80M

Deprovisioned in the last 30 days (deactivated, fraudulent accounts)

**30** 



## KDOL Reports 50,000 Fake UI Claims to Feds | 02/23/21

# Kansas turns over 50,000 fake unemployment claims to federal investigators



TOPEKA, Kan. —

The Kansas Department of Labor has referred more than 50,000 cases of fraud to investigators, and stopped payments on another 500,000 cases. Those are just cases <u>from January 1</u>, 2020 through December 31, 2020.

\*These 50,000 cases do NOT include the avalanche of claims submitted in January of 2021.

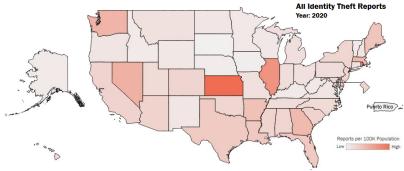
by: Heidi Schmidt

Posted: Feb 23, 2021 / 05:11 PM CST / Updated: Feb 23, 2021 / 05:11 PM CST

## Identity Theft | Kansas was #1 in 2020 | 04/28/21

Rank 🔽	State =	Identity theft reports in 2019	Identity theft reports in 2020	% increase in identity theft reports 2019-2020
1	Kansas	2,272	43,211	1801.9%
2	Rhode Island	1,145	12,621	1002.3%
3	Maine	809	7,183	787.9%
4	Washington	7,111	54,247	662.9%
5	Illinois	23,142	135,038	483.5%
6	Massachusetts	8,607	45,575	429.5%
7	Arkansas	4,524	17,470	286.2%
8	Oklahoma	3,706	13,797	272.3%
9	Montana	706	2,439	245.5%
10	Colorado	6,274	20,762	230.9%

**Methodology:** Federal Trade Commission data on identity theft reports from 2019 and 2020 were used to compile this report.



#### **All Identity Theft Reports**

#### Kansas

Year	Rank	Repo	rts per 100K	# of Reports				
real	Nank	#	YoY % Change	#	YoY % Change			
2021 (10)	2	1,239	233.96%	36,096	-16.46%			
2020	1	371	1852.63%	43,210	1801.85%			
2019	39	19	5.56%	2,272	6.12%			
2018	35	18	0.00%	2,141	2.00%			
2017	34	18		2,099				

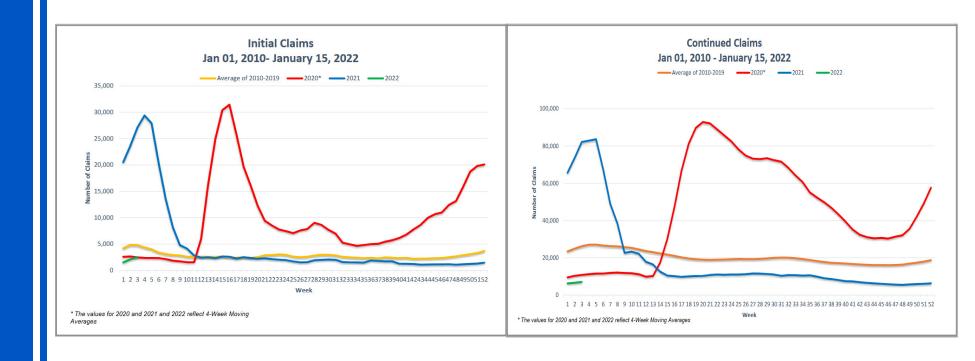
#### **2020 Identity Theft outbreak in Kansas**

Kansas led the country in per-capita reports of identity theft, with 1,483 reports for every 100,000 residents. When metro areas across the U.S. were analyzed, four in Kansas led all others:

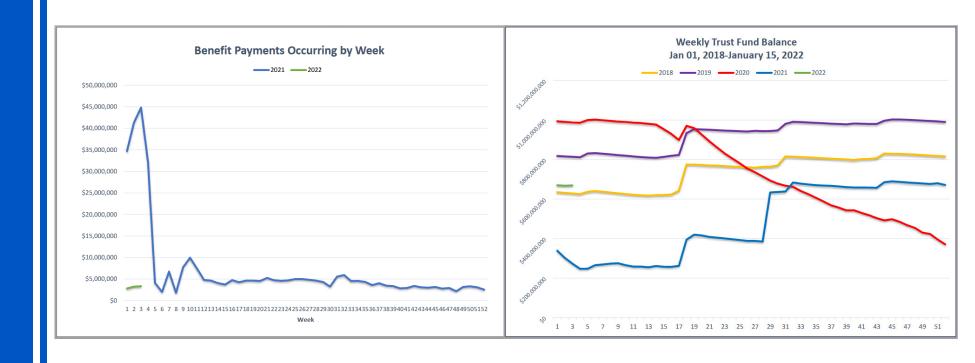
Topeka, KS: 1,925
 Lawrence, KS: 1,717
 Wichita, KS: 1,395
 Manhattan, KS: 1,207
 Tuscaloosa, AL: 1,195

Source: https://public.tableau.com/profile/federal.trade.commission#!/vizhome/FraudandIDTheftMaps/IDTheftbyState

## Kansas UI Weekly Review | W/E 01/15/22



# Kansas UI Weekly Review | W/E 01/15/22



## Title XII Advance Activities Schedule | 01/20/22

Interest Rate: 1.59090%

State	Outstanding Advance Balance	Advance Authorization Current Month	Gross Advance Draws Current Month	Interest Accrued for FY 2022	Interest Received for FY 2022	Net Interest Due by 9/30/2022
California	19,731,464,336.83	750,000,000.00	219,311,866.05	129,264,865.12	0.00	129,264,865.12
Colorado	1,013,089,860.58	100,000,000.00	0.00	6,705,456.62	0.00	6,705,456.62
Connecticut	579,000,083.46	100,000,000.00	30,941,178.35	3,515,456.73	0.00	3,515,456.73
Hawaii	0.00	65,000,000.00	0.00	19,584.53	19,584.53	0.00
Illinois	4,512,645,002.82	163,000,000.00	0.00	29,458,034.37	0.55	29,458,033.82
Massachusetts	2,268,015,459.63	0.00	0.00	14,997,874.53	0.00	14,997,874.53
Minnesota	1,228,458,064.12	175,000,000.00	84,831,600.00	7,339,617.31	35,056.40	7,304,560.91
New Jersey	668,145,787.54	400,000,000.00	114,532,563.00	3,285,273.92	1.17	3,285,272.75
New York*	9,483,060,064.57	800,000,000.00	148,459,687.58	60,833,015.71	0.00	64,215,110.00
Pennsylvania	856,336,342.69	275,000,000.00	78,741,500.11	5,152,976.23	0.00	5,152,976.23
Texas	0.00	0.00	0.00	19,767,040.04	4,895.40	19,762,144.64
Virgin Islands	96,446,448.99	3,000,000.00	1,154,064.00	631,403.81	235.02	631,168.79
Totals	40,436,661,451.23	2,831,000,000.00	677,972,459.09	280,970,598.92	59,773.07	284,292,920.14

10 states with outstanding balance

12 states: + \$238M interest in the last 3 months

# Kansas UI Benefits Snapshot | Most Recent 4 Weeks

							nic Summary L/20 (94 Weeks)		rent 4 W 12/25/21 —	eek Summ 01/15/22	P	re-COVID 4 02/22/20 -		
	Week Ending	12/25/2021	1/1/2022	1/8/2022	1/15/2022	Totals	Weekly		t Recent	Most Recent		Pre-Pandemic	Pre-Pandemic	Pre-COVID vs. Current 4 Wk
1	Kansas Trust Fund Balance	\$ 671,200,000	\$ 669,900,000	\$ 667,400,000	\$ 668,800,000	Totals	Averages		4 Week Totals 4 Week Averages			4 Week Totals	4 Week Averages	Avg % Change
2	# Weeks Trust Fund to ZERO - KS Only benefits (KS Only - UI)	264.61	237.97	206.10	200.29									
3	# Years Trust Fund to ZERO - KS Only benefits (KS Only - UI)	5.09	4.58	3.96	3.85									
4	Projected Date of KS Trust Fund Bankruptcy	1/20/2027	7/24/2026	12/20/2025	11/17/2025									
5	Regular Claims													
6	Initial Claims	1,500	1,802	3,636	3,139	1,204,915	12,551		10,077	2,519		6,275	1,569	37.73%
7	Call Center	894	892	1,071	738	177,710	1,851		3,595	899		3,888	972	-7.54%
8	Internet	667	910	2,744	2,401	1,027,804	10,706		6,722	1,681		2,387	597	64.49%
9	Internet %	44.47%	50.50%	75.47%	76.49%	85.30%	85.30%		66.71%	66.71%		38.04%	38.04%	42.97%
10	Continued Claims	5,852	6,738	7,580	7,980	3,935,767	40,998		28,150	7,038		44,520	11,130	-36.77%
11	Total UI Payments Summary (KS & Federal)	\$ 2,536,519	\$ 2,815,042	\$ 3,238,211	\$ 3,339,193	\$ 3,423,066,207	\$ 35,656,940	\$	11,928,965	\$ 2,982,241	5	14,230,407	\$ 3,557,602	
12	Regular Unemployment Insurance (KS Only - UI)	\$ 2,536,519	\$ 2,815,042	\$ 3,238,211	\$ 3,339,193	\$ 1,276,852,242	\$ 13,300,544	Š 1	1,928,965	\$ 2,982,241	Ś	14,230,407	\$ 3,557,602	-16.17%
13	Fed Pandemic Unemployment Comp (FPUC)	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, _,,	, -,,	, -,,	\$ 1,517,519,902	\$ 19,708,051	\$	, , ,	#DIV/0!		_ ,,	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
14	Pandemic Unemployment Assistance (PUA)					\$ 217,688,966	\$ 3,023,458	5	. "	#DIV/0!				
15	Pandemic Emergency Unemployment Comp (PEUC)					\$ 266,085,125	\$ 3,747,678	\$		#DIV/0!				
16	State Extended Benefits (EB)					\$ 12,805,812	\$ 203,267	\$		#DIV/0!				
17	Lost Wages Assistance (LWA)					\$ 132,114,160	\$ 2,492,720	\$	. "	#DIV/0!				
	Regular Unemployment Insurance (KS Only - UI)	6.007	6 700	7.070	7.000	2 525 702	26 727	,	20.700	7.200		25.055	0.004	10.000
19	# Weeks Compensated	6,237	6,732	7,870	7,960	3,525,792	36,727	-	28,799	7,200		35,965	8,991	-19.92%
20	Final Payments	154	200	221	253	71,763	748		828	207		997	249	-16.95%
21	Individuals Receiving Payments	4,753	5,056	5,814	6,073	2,961,945	30,854		21,696	5,424		33,457	8,364	-35.15%
22	Average Weekly Benefit Amount	\$ 406.69	\$ 418.16	\$ 411.46	\$ 419.50	\$ 36,152.34	\$ 376.59	\$	1,655.81	\$ 413.95	\$	1,582.89	\$ 395.72	4.40%
23	Pandemic Unemployment Assistance (PUA)													
24	Initial Claims					225,946	3,530							
25	Continued Claims					3,282,895	51,295		- '	#DIV/0!				
26	# Weeks Compensated					811,975	11,277		- 1	#DIV/0!				
27	Individuals Receiving Payments					23,573	1,241		- '	#DIV/0!				
28	Pandemic Emergency Unemployment Comp (PEUC)													
29	Initial Claims					45,137	705			#DIV/0!				
30	Continued Claims					629,805	9,841		. '	#DIV/0!				
31	# Weeks Compensated					746,035	11,657			#DIV/0!				
32	Individuals Receiving Payments					111,409	5,864		- "	#DIV/0!				
	State Extended Benefits (EB)													
34	Initial Claims					10,039	162		-	#DIV/0!				
35	Continued Claims					25,329	409			#DIV/0!				
36	# Weeks Compensated					43,254	698		- ',	#DIV/0!				
37	Individuals Receiving Payments					321	17			#DIV/0!	ш			

## 1. Unemployment Compensation Modernization Council

- Comprised of 13 members
  - 3 Employer Reps | 3 Employee Reps | 6 Kansas Legislators | 1 KDOL Designee
- Examine and recommend changes to the UI system
- Conduct an independent audit of the Kansas UI system
  - Preliminary report on or before 5/1/22 | Final report on or before 9/1/22
- In Coordination with KDOL Secretary
  - Develop a strategic staffing plan to address substantial changes in numbers of UI claims; appropriate staffing
  - Recommend for adoption rules and regulations for creating a uniform UI complaint submission process
- KDOL Secretary Additional Responsibilities Related to the Modernization Council
  - Post all materials from Council meetings on a public website maintained by the Secretary
  - Develop a written strategic staffing plan, reviewed/revised annually
  - Notify the Council Chairperson of unauthorized third-party access or acquisition of records within five days
  - Notify the Council members of any substantial disruption in the benefit application and determination process
- KDOL Status Reports to the Modernization Council
  - <u>15<sup>th</sup></u> AND <u>last day of each month</u>
  - UI IT System Upgrade: Timeline, progress, budget and overall status
  - Post UI IT System Upgrade: System performance and process updates
- Statutory deadline for implementation
  - Legislative Coordinating Council (LCC); and upon consultation with the KS UCMIC, deadline may be extended

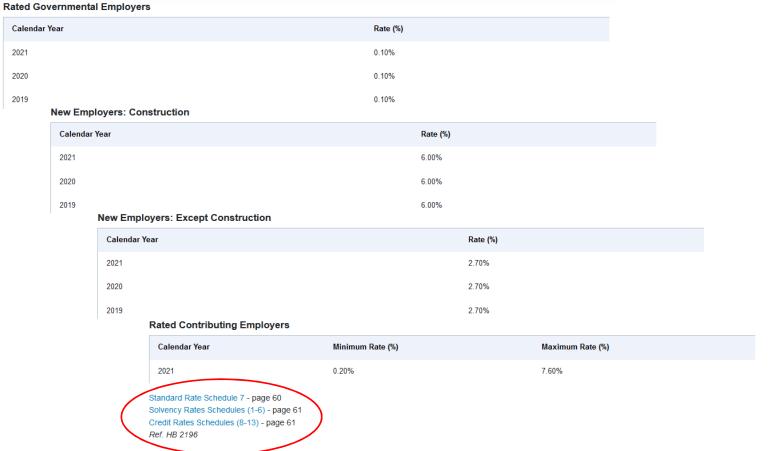
### 2. Employment Security Review Board | Temporary Expansion

- Temporarily doubled the ESRB through June 30, 2024
- Currently composed of three members, will consist of six members
  - Boards will sit in panels of three members
  - No more than two members belonging to the same political party, for purpose of hearing and deciding cases before the Board

#### 3. Employment Security Rate Tables

- Updated fund control table beginning in rate year 2022
- Replaced the uniform solvency rate adjustments with <u>solvency and credit</u> adjustments according the experience rating of employers
  - Six new solvency rate schedules
  - Six new credit rate schedules
- Trust fund replenishment is more evenly spread out and avoids disproportionately penalizing employers who use the fund the least
- Provides <u>fair and proportional trust fund solvency/credit adjustments</u> for each and every rated employer

## Kansas Employer UI Tax Rate Summaries



### 4. UI Benefit Recipient Tax Liability Notices

- KDOL Secretary required to inform claimants of federal and state tax consequences related to UI benefits on the <u>initial determination of</u> <u>benefits notice</u>
- Required explanations:
  - KDOL income tax withholding agreement form K-BEN 233
  - Tax withholding elections
  - Tax withholding process and estimated weekly and maximum withholding amounts

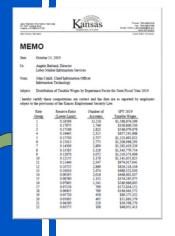


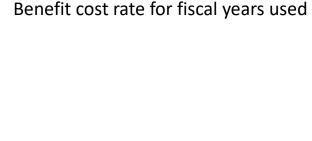
## 5. UI Trust Fund Data Reporting on KDOL Website

Most Recent 20 Fiscal Years:

• Distributions of taxable wages by experience factor for each fiscal year, to include:

- Rate group
- Reserve ratio lower limit
- Number of accounts
- Taxable wages
- Summaries of active positive eligible, active ineligible, and active negative accounts
- Average High-Cost Benefit (AHCB) Rate Data:
  - Average high-cost benefit rate in effect, and
  - Benefit cost rate for fiscal years used for AHCB





Highest 1983-1 1 Second Highest 1983-2 1	BC 1.7 1.7 1.6
Highest 1983-1 1 Second Highest 1983-2 1	1.7
Second Highest 1983-2 1	1.7
Third Highest 1982-4 1	1.6
2010	
rerage High Benefit Cost Rate Currently in Effect*	1.05
nefit Cost Rates Used to Calculate the Current AHBCR	
	BC
ů	1.14
ŭ	1.01
Third Highest 2003-4 1	1.00
2011 - 2015	
verage High Benefit Cost Rate Currently in Effect 1	1.5
enefit Cost Rates Used to Calculate the Current AHBCR	
	BC
ů,	1.5
<u> </u>	1.5
Third Highest 2010-2 1	1.4
2016 - 2021	
verage High Benefit Cost Rate Currently in Effect	1.1
enefit Cost Rates Used to Calculate the Current AHBCR	
Fiscal Year	BC
Highest 2010 1	1.4
Second Highest 2009 1	1.1
Third Highest 2003	0.9
2022 -	
verage High Benefit Cost Rate Currently in Effect	1.2
enefit Cost Rates Used to Calculate the Current AHBCR	
	BC
ŭ	1.4
ů .	1.1
Third Highest 2021	1.0
ote: There was no change in KS law to use Fiscal Year VS. Yea	ar-(

### 6. My Re-Employment Plan

- KDOL & Commerce to jointly establish and implement programs providing reemployment and work skills training services to UI benefit recipients
- Claimants receiving benefits for three continuous weeks, will be required to provide:
  - Resume
  - Work history
  - Skills list
  - Job Search Plan
- KDOL & Commerce to jointly implement a work skills training or retraining program in collaboration w/ KANSASWORKS system
- KDOL Secretary to report annually on status and progress

  of the reemployment services and work skills training programs to the House & Senate

  Commerce Committees during first month of each Legislative Session
- Additional information can be found on the Commerce website at: <a href="https://www.kansascommerce.gov/program/workforce-services/my-reemployment/">https://www.kansascommerce.gov/program/workforce-services/my-reemployment/</a>



#### 7. Work Refusal Provisions

- Required KDOL Secretary to develop procedures enabling employers to notify KDOL when a UI claimant <u>refuses to return to work</u> OR <u>refuses an</u> <u>offer of employment</u>
  - Upon notification, KDOL required to determine if the offered employment is suitable
- Requires KDOL, within <u>10 business days</u> of receiving work refusal notification from an employer, to notify claimant who refused work information:
  - A summary of the claimant's duties to accept suitable work;
  - A statement that claimant has been or may be disqualified from receiving benefits;
  - An explanation of what constitutes suitable work; and
  - Instructions for contesting a denial of claim based upon a report by an employer that the claimant has refused an offer of suitable work

## 8. State Unemployment Rate sets Maximum Benefit Weeks

- Set minimum threshold for receiving a max of 20 weeks of UI benefits to a 3-month seasonally adjusted average unemployment rate of 5.0%
  - Kansas UI Rate Summary:

•	Dec. 2020:	4.7%
•	Jan. 2021:	3.4%
•	Feb. 2021:	3.8%
•	Mar. 2021:	<b>3.7</b> %;
•	Apr. 2021:	3.5%
•	May 2021:	3.5%
•	Jun. 2021:	3.7%
•	Jul. 2021:	3.8%
•	Aug. 2021:	3.8%
•	Sep. 2021:	3.9%
•	Oct. 2021:	3.9%
•	Nov. 2021:	3.6%

Dec. 2021:

3.3%

#### 

## 9. Disqualification for Fraudulent/Misleading Statements

- Benefit Disqualifications:
  - First occurrence shortened from five years to **ONE year disqualification**
  - Second and future occurrences lead to a <u>FIVE year disqualification</u>
    - Disqualification periods do not start until full collection of overpayment, 25% penalty and interest
- Established a new crime classified as a severity <u>Level 5 Non-Person Felony</u> for any individual who makes fraudulent or misleading statements to obtain UI benefits meeting the following criteria:
  - Made such fraudulent or misleading statements while purporting to be another individual without their consent
  - Communicated or caused to be communicated false statements or representations on 3 or more occasions during a 30-day period while purporting to be another individual without that individual's consent



## 10. Employer Account Protections & Payment Certification

- <u>Employers held harmless</u> and do not owe any amount to the State for:
  - Any paid claim reported as fraudulent to Sec. of Labor, unless claim determined to be legitimate
  - Any claim that has been improperly paid, as would be defined by the bill
- Required KDOL to make <u>immediate restitution to employers</u>, without requiring a hearing or a request from the employer, as follows:
  - Credit account of any contributing, governmental rated, or reimbursing employer for any paid benefits determined to be due to fraudulent or improper between 3/15/20 12/31/22;
  - <u>Look Back Provision:</u> After reviewing all reimbursing employer accounts, apply credits for any unrecovered charges for fraudulent or erroneously paid claims
  - <u>Forward Facing Provision:</u> Refund "reimbursing employers," who re-pay State for claims paid on their behalf, for any claim paid after 3/15/20, that is or is reported to be fraudulent by employer, unless determined to be otherwise by the Secretary
- For purposes of both restitution and indemnification:
  - Any determination w/ respect to legitimacy of a claim is subject to appeal
  - No time limit to dispute a fraudulent claim or related appeals for benefits paid between 3/15/20 and 12/31/22
  - "Improper payments" defined as any payment that, according to legally applicable requirements, should not have been made or was in the incorrect amount



#### 11. Federal Relief Aid Transfers

- Provided for lesser of an aggregate of \$500M or max amount available, as
  determined by the Director of the Budget, to be transferred from special
  revenue funds to the Employment Security Fund during
  - \$250M FY 2021: Statute: 07/15/21
    - Deposited on 07/11/21
  - \$250M FY 2022: Statute: 07/15/22
    - Final \$TBD by Ind. Audit (09/01/22)
    - Total amount will include:
      - Fraud/Improper payments identified by the KS UIMIC BKD Audit
        - Timeframe: 03/15/20 03/31/22
      - Additional Fraud/Improper payments for balance of 2022
        - Timeframe: 04/01/22 12/31/22

## 12. Annual KS UI Trust Fund Projections Report



- KDOL --> KS House & Senate Commerce Committees
  - Three Years of Reporting
    - Calendar Years 2022 2024
  - Reporting Requirements:
    - Actual & Projected Amount of UI Claims
    - Actual & Projected Employer Contributions
    - Actual & Projected UI Trust Fund Balance

### 13. Shared Work Program Modifications



- Requires KDOL to create/manage a promotional campaign for Shared Work Program
  - Educational communications with other state agencies and stakeholders, including Governor's office, legislators, workforce investment boards, labor unions, and local, regional, or state chambers of commerce
- Eligibility of employees to participate in the program
  - Hours of work reduced by 10 to 50% of normal weekly hours
- Negative account employers (N1-N11) approved for Shared Work Program
  - If most recent calculated reserve ratio improved from the previous year

## 14. KDOL / KS Law Enforcement Partnership



 Required the KDOL to develop a form for claimants to establish their identity before a Kansas law enforcement officer

Form limited to one page in length and the KDOL shall use forms of identification as

found on the Form I-9 list.

 Completion of the form and submission by the law enforcement agency require KDOL to presume the claimant's identity has been confirmed for purposes of UI law.

Law enforcement officers, agencies,
 & the state or any political subdivision
 of the state receive immunity from
 civil or criminal liability related to the

use of the form if the officer acts in good faith and exercises due care



#### Additional Provisions in HB 2196

- 15. Specified that any federal UI program established in response to a pandemic is not to be continued using state contributions after the federal program ends
- 16. Clarified that individuals of identity theft are not liable for fraudulent UI claims made using their stolen identity
- 17. Amended a provision of the law pertaining to PEO quarterly reporting of tax and wage data
- 18. Revised the law by excluding from the definition of "employment" contractual services performed by a petroleum landman
- 19. Required KDOL and DCF to enter into a MOU; upon notification that a UI claimant has become employed, KDOL shall notify DCF to determine the UI claimant's eligibility for state or federal benefits provided or facilitated by DCF

## KDOL UCMIC Reporting Metrics | 01/15/22



My Re-Employment Plan (Cumulative Totals):

Enrolled

30,124

In Compliance

20,482

Noncompliant\*\*

8,411

Reinstated\*\*\*

6,258

Active Claimants Enrolled\*

5,188

**Shared Work:** 

Total Plans in Effect

165

Total Employers Enrolled\*

**126** 

Total Employees\*\*

4,633

**Job Refusal Determinations:** 

2022 Totals

Total Determinations

2

Total Claimants Denied Benefits as Result of Determination

2

Total Claimants Found to Have Good Cause for Job Refusal

0

2021 Totals

Total Determinations

**531** 

Total Claimants Denied Benefits as Result of Determination

411

Total Claimants Found to Have Good Cause for Job Refusal

90

**Fraud Case Status:** 

Under Investigation\*

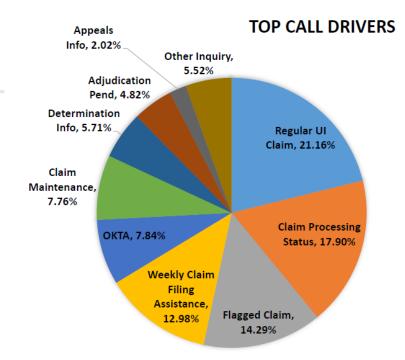
2,890

Closed

1,929

Received

108



Status breakdown from fraud cases received from Sept. 1, 2021 to Jan. 12, 2022.

## What We're Monitoring

#### U.S. Jobless Claims Rise to 3-Month High | Week Endings 01/08/22 & 01/15/22

- 1. Week ending Jan. 15:
  - **Initial claims** increased by **127**%: 225,000 --> 286,000
- 2. Week ending Jan. 8:
  - Continued claims increased by <u>4.6%</u>: 1.635M vs. 1.563M expected
    - 1.551M during prior week

#### Kansas Jobless Claims Spiking | Week Endings 01/08/22 & 01/15/22

- 1. Week ending Jan. 15:
  - Initial claims decreased by <u>13%</u>: 3,636 --> 3,139 (still elevated)
  - Continued claims decreased 12%: 6,738 --> 7,580
  - Internet claims increased 105%: 7,580 --> 7,980
    - Accounted for 76.49% | Highest percentage of claims since 04/03/21
- 2. Week ending Jan. 8:
  - Initial claims increased by 202%: 1,802 --> 3,636
  - **Continued claims** increased **113%**: 6,738 --> 7,580
  - Internet claims increased **302%**: 910 --> 2,744
    - Accounted for 75.47% | Average for previous 6 months = 46.09%

## Kansas Unemployment Insurance Fraud Continues...

- 1. Beginning the week of Jan. 10, 2022
  - Public school districts
  - Governmental entities
  - Private business



- 2. Business Response
  - 2. Friday, Jan. 21, 2022
    - KDOL call with KS SHRM & KS Chamber
    - KS SHRM UI Fraud 5 Question Survey
      - https://www.surveymonkey.com/r/2022UIFeedback
        Kansas SHRM UI Fraud Feedback



There is some suspicion that UI fraud might be increasing again. In order to better understand the potential of this issue, we are asking you for a few minutes to take a survey. The information provided will be critical for us to inform KDOL and elected officials with information Kansas Employers are experiencing so they can make the best decisions on how to address any fraud issues.

If you have any questions or additional concerns, please email them to office@ksshrm.com.

## \*Unofficial 2022 KS UI Fraud Survey Results

Answered: 154

10%

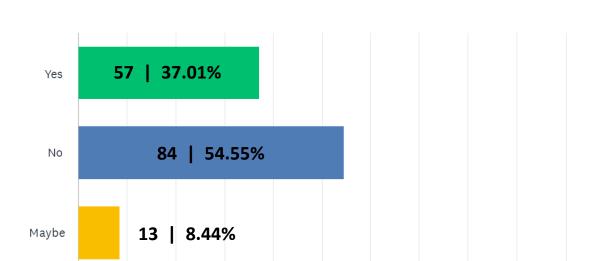


Q1 Are you seeing an unexpected increase in unemployment claims for your organization?

Skipped: 1

70%

100%

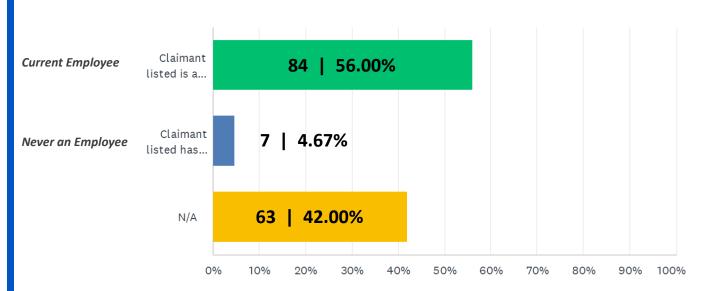






Q2 Of recent claims reported to your organization, do you suspect any of the claims to be fraudulent based on the claimant listed is a current employee, or the claimant listed has never been an employee of your organization?

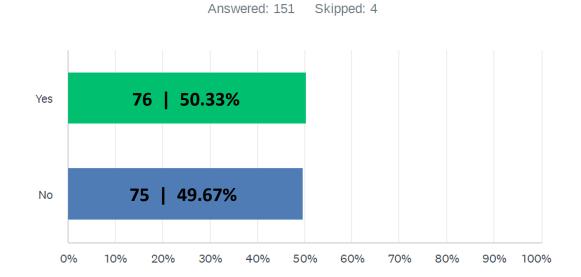




## \*Unofficial 2022 KS UI Fraud Survey Results



Q3 Have you reported any suspected fraudulent unemployment claims to the Kansas Department of Labor within the last two months?



## \*Unofficial 2022 KS UI Fraud Survey Results



Q4 If you suspect fraudulent claims, note the date you believe they began and the number of fraudulent claims identified to date.

Answered: 83 Skipped: 72

ANSWER CHOICES	RESPONSES	
Approximate date fraud began	98.80%	82

# 77 out of 83 reported new fraud claims occurring between 12/01/21 – 01/19/22

#### **Industries Reporting:**

Hospitality | Restaurants | Law Enforcement | Manufacturing | Welding & Fabrication | Municipality | Healthcare | Government | Food Service | Business Services | Finance/Banking | Non-Profit | Legal | Social Services | Public Accounting | Education | Insurance | Long-Term Care | Telecommunications | Ag Technology | Construction | Professional Member Association | Credit Union | Behavioral Health | Utilities | Wireless | Library | Hospital | Higher Education | Aircraft | Church | PEO | Recreation | Distribution | Trade School | Wholesale & Retail | Engineering

## 2022 Proposed Kansas UI Reforms

#### KS Dept. of Labor, KS Dept. of Commerce, KS SHRM and KS Chamber:









- 1. Technical clean up language
  - A. Fund Control Table B
    - Add 20 minus signs/negative ("-") that were inadvertently left off from HB 2196
    - Reduce and truncate the AHCM threshold and solvency/credit adjustment multiplier decimal places from five (5) to three (3) decimals
- 2. My Reemployment Plan 2.0
  - A. Increase & Redefine Work Search Activities
    - A. Resume integrity, job interview ghosting, etc.
  - B. KDOL & KDOC: Efficiency enhancements and better alignment
- 3. U.S. DOL conformity concerns with language for Reimbursing Employers
  - A. Changing two occurrences of the word "this" to "a"





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