

Aging and Long-term Care 3/15/2012

# Adult Protective Service's Update

Presented by:

Jim Kallinger, Deputy Secretary ISD

Kansas Department of Social and Rehabilitation Services

For additional information, contact: Michelle Schroeder, Director of Legislative and Constituent Services & Public Policy Docking State Office Building, 6<sup>th</sup> Floor North (785) 296-3271 Good morning. I am Jim Kallinger, Deputy Secretary at SRS for Integrated Service Delivery. We appreciate this opportunity to testify before you.

Today, we would like to give you an update on the progress of our proposed Program Improvement Plan (PIP) for Adult Protective Services (APS). It was just 4 weeks ago that we first presented the plan and timeline, and we are pleased to report that considerable progress has already been made.

We will continue to advance these reform efforts at a quick pace and would appreciate your continued support and advocacy.

In context with the established timeline, we will now present the updated implementation of our plan of action for your consideration:

### Adult Protective Services Program Improvement Plan Update (3/15/12)

# **COMPLETED**

### February 14, 2012

SRS APS internal workgroup met

- Reviewed SWOT analysis, identified immediate priorities and developed plan for next steps
- Established 7 internal workgroups (see attachment A)
- Developed list of local, regional and statewide stakeholders (see attachment B)

### February 29, 2012

APS Advisory Committee met (see attachment C)

- Rough draft of a Vision and Mission Statement for the Office of Adult Protective Services was presented and discussed. Revisions will be presented at next Advisory Committee meeting. Next meeting set for 3/21
- Audit proposal was presented and accepted by Audit Committee on 3/1. Scope statement to be presented to Audit Committee on or before audit launch 6/1

### March 1, 2012

Office of Adult Protective Services was established under the Division of Children and Family Services (see attachment D)

#### **February/March -other**

- In conjunction with NAPSA, TX APS and OK APS, Kansas APS Standards of Practice and quality reviews are being developed (see 5/15)
- Currently working with NAPSA to identify measurable APS performance goals
- Currently working with NCPEA to develop prevention plan
- Developing core competency standards
- Training review and research being conducted to begin new training development (see 6/7)
- SWOT analysis of KIPS computer system completed

#### On or before April 1, 2012

Staff for new office designated/hired and aligned

- Statewide Program Manager designated
- Assistant Program Manager, position posted for hire
- 4 Regional Assistant Program Administrators, 2 positions hired, 2 positions posted for hire
- Statewide Program Manager reports directly to Divisional Director (see addendum D)

#### On or before April 5, 2012

APS audit proposal was presented to the SRS Audit Committee on 3/1 and approved

- Audit scheduled to begin on or before 6/1
- Audit Committee awaiting scope statement from APS Advisory Committee
- Final audit will be presented on or before 9/1

### On or before April 15, 2012

Statewide meetings of APS stakeholders scheduled (see attachment E)

- April 24<sup>th</sup>- Topeka (afternoon)
- April 25<sup>th</sup>- Pittsburgh (afternoon)
- *May* 2<sup>*nd*</sup>- *Wichita* (*afternoon*)
- May 3<sup>rd</sup>- Kansas City (afternoon)
- May 8<sup>th</sup>- Dodge City (afternoon)
- May 9<sup>th</sup>- Salina (morning)
- Proposals from APS Advisory Committee and workgroups will be presented at APS stakeholder meetings for input and commentary

#### On or before May 1, 2012

Complete Interagency MOU draft for consideration by SRS, AG, KDHE and Dept. of Aging

- SRS Secretary and Attorney General met to discuss moving MOU forward
- Meetings with APS staff and SRS General Counsel held. Current policies and existing MOU being reviewed.
- Initial meeting with AGs office convened to begin discussions on coordinating services of Abuse, Neglect, and Exploitation (ANE) unit in AGs office and Fraud Unit at SRS
- Meeting of all the relevant legal counsels have been set for March 20. Follow-up meetings, if necessary, will be scheduled.
- Targeted date for signing MOU, July 1

### **PENDING**

#### March 21, 2012

APS Advisory Committee meeting (scheduled)

- Discuss APS public awareness campaign and funding
- Strategic Plan development continued
- Scope statement for audit
- Follow up on items from 2/29 meeting

### On or before May 15, 2012

Convene internal SRS workgroup

Discuss statewide staffing patterns per APS case read reports Identify appropriate Standards of Practice per NAPSA to be adopted

#### On or before June 1, 2012

Incorporate prevention plan into APS Standards of Practice Prevent abuse and neglect before it ever occurs in the first place

### On or before June 7, 2012

Convene training seminar for APS social workers and intake workers (scheduled) Better cooperation, communication and collaboration

#### On or before July 1, 2012

Launch a public awareness campaign on adult abuse, neglect and exploitation

This Program Improvement Plan (PIP) has been implemented with a strong commitment from SRS leadership, and will continue along this same trajectory. We look forward to presenting you another update on the progress of our Adult Protective Service program improvement plan in the near future.

Respectfully Submitted,

Jim Kallinger, Deputy Secretary ISD Kansas Department of Social and Rehabilitation Services

# <u>Attachment A</u>

# **SRS Internal Workgroups**

# **Policy and Procedures**

Goal: Review policy before they are posted on CFS Website - 4/30/12 Goal: Assistance in developing the training for policy and procedures - Due 5/20/12

# **Staffing Needs**

Goal: Research Best Practice Case Load Standard - Complete

Goal: Create list of needs staff have to facilitate the APS Program well and strategies to make it happen - Ongoing

# Vision and Mission

Goal: Draft of sample Vision and Mission Statements to be presented to the APS Policy Committee and Advisory Committee - Due 2/23/12; Finalize 3/21/12
Goal: Aid in Defining APS Population/Who do we serve – Due 2/23/12

# **Core Competency/Standards of Practice**

Goal: Identify appropriate Standards of Practice & Core Competencies – Draft due 3/8/12 Goal: Identify Performance Goals – Draft due 4/13/12

# **Communication with Stakeholders**

Goal: Map out quarterly Stakeholder Town Hall meetings throughout the 4 regions (dates, topics for discussionwhat do we want the stakeholders to know?) - Due 3/15/2012

Goal: Develop purpose, outcome, and communication needs between Stakeholders and APS – Due 3/30/12

# **Training**

Goal: Define goals of training - Due 3/15/12 Goal: Develop outline of training - Due 4/15/12

# Law Enforcement

Goal: Develop joint training opportunities and topics with local law enforcement - Ongoing

Goal: Develop statewide or local strategies to collaborate and cooperate with AG and local law enforcement -

Ongoing

# Attachment B

# **Statewide APS Stakeholders**

#### WICHITA APS STAKEHOLDERS:

Community Foundation, Hardtner Kiowa Senior Citizens Center Barber County Home Health Arrowhead West, Inc. Sharon Learning Center Barber County Sheriff's Office Medicine Lodge Police Dept. Kiowa District Hospital Kiowa Hospital District Manor Horizon's Mental Health Ctr, Barber office Leisure Time Center Kiowa Police Dept. Andover Court Assisted Living South Central Mental Health Carriage House Senior Living Lakepoint Augusta Medicalodges Life Care Center Victoria Falls Assisted Living Dept. on Aging – CPAAA Emeritus of Augusta AseraCare Hospice Golden Living Center Hospice Care of Kansas Mercy Home Care Safehouse Associated Homecare Flinthills Services, Inc. Harry Hynes Memorial Hospice RCIL (Resource Ctr for Independent Living) Salvation Army **SBA Home Health Services** Susan B. Allen Hospital Vintage Place of El Dorado Wheat State Manor Andover City Police Dept. Benton Police Dept. Rose Hill Police Dept. Total Home Care and Hospice Augusta Dept. of Safety El Dorado Police Dept. Towanda Police Dept. Butler County Sheriff's Dept., El Dorado

Butler County Sheriff's Dept., Augusta South Central Kansas Area Agency on Aging Sterling House Assisted Living Dexter Care Center Nursing Home Angels Care Home Health Presbyterian Manor Nursing Home South Central Kansas Regional Medical Ctr Twin Rivers Developmental Support Cowley County Council on Aging Community Developmental Disabilities Organization (CDDO) Creative Community Living Good Samaritan Society Nursing Home Hospice Care of Kansas Mosaic/Martin Luther Homes West Rest Haven Nursing Home Southwind Residential Services William Newton Hospital Cowley County Mental Health Center Cumbernauld Village Nursing Home Kansas Veterans Home **Rescare Homecare** Safe Homes Outreach Office William Newton Home Health Services Windsor Place Home Care Division Arkansas City Police Dept. Cowley County Sheriff Udall Police Dept. Howard Twilight Manor Elk County Sheriff Eureka Nursing Center Burden Police Dept. Dexter Police Dept. Winfield Police Dept. Greenwood County Hospital Home Health of Greenwood County Greenwood Sheriff's Dept. Anthony Community Care Center **Country Living** Attica Long Term Care Facility Harper Hospital District #5 Anthony Medical Center Horizons Mental Health Harper Hospital Home Health Anthony Police Dept.

Harper Police Dept. Kingman Dept. of Aging AAA Case Manager The Wheatland's Health Care Center Attica Police Dept. Harper County Sheriff's Office Kingman Community Hospital Home Health **Kingman Hospital** Kingman Law Enforcement Center Matthew Ricky, Kingman County Attorney **Clothing Bank** Pratt Counseling Center Meals on Wheels Kingman County Sheriff's Dept. Kingman Police Dept. Captain **Crossings Counseling & Consulting** Hillside Terrace Apartments Lakewood Senior Living Pratt Ministerial Alliance Pathways Respite Care Pratt County Retired & Senior Volunteer Program Pratt Rehabilitation Medical Center, Home Health Agency Parkwood Village Pratt Regional Medical Center Pratt Rehabilitation & Residence Center Red Cross, Cannonball Trail Chapter South Wind Hospice St. Francis Community Services Sawyer Senior Citizens Pratt County Sheriff's Dept. Senior Citizen Center, Friendship Meals Southwest KS Area Agency on Aging Staff Development Association of Central KS Pratt Police Dept. Preston Police Dept. Caldwell Communicare Home Health Sumner County Hospital District #1 Spring View Manor Nursing Home Maria Court Assisted Living **Riverview Manor Nursing Home** Phoenix House Nursing Home Villa Maria Nursing Home **Futures Unlimited** Safe Homes Outreach Office Sterling House Assisted Living Sumner Regional Medical Center Golden Living Center Nursing Home Slate Creek Nursing Home

Sumner County Mental Health Center Argonia Police Dept. Caldwell Police Dept. Mulvane Police Dept. Bel Aire Senior Center Haysville Senior Center Kechi Area Senior Center La Familia Senior Community Center Linwood Senior Center The Advocates Group, LLC Independent Living Resource Center ARC of Sedgwick County CPRF Envision Inc. Heart of Care House of Hope The Looking Glass New Hope People First Starkey Inc. Cheney Golden Age Center Belle Plaine Police Dept. Conway Springs Police Dept. Wellington Police Dept. Orchard City Senior Center Park City Senior Center Downtown Senior Center Mount Hope Senior Center Northeast Senior Center Central Plains Area Agency on Aging Legacy Case Services Arrowhead West Inc. Dreamcatchers Goodwill Heartsprings Ketch Love Comfort and Care Paradigm **Rescare Life Choices** Catholic Care Center Inc. Clearwater Nursing and Rehab Center College Hill Nursing and Rehab Ctr Derby Health and Rehab LLC Homestead Health Center, Inc. Larksfield Place Manorcare Health Services Mt Hope Nursing Center Westview of Derby Wichita Presbyterian Manor

Mental Health Association Kansas Guardianship Program Comcare Deseret Nursing and Rehab Center Family Health and Rehab Center Haysville Health Care Center Kansas Masonic Home Lakewood Senior Living Lifecare Center of Wichita Meridian Nursing and Rehab Center Sandpiper Bay Healthcare Center Wichita Nursing Center

#### EAST APS STAKEHOLDERS:

CDDO of SE Kansas Applewood Rehabilitation Center Cedarvale Human Resources Chetopa Country Care Home **Community Care Connections** Community Health Center of Kansas **Community Living Opportunities** Crawford County Mental Health Four County Mental Health Haven Support Services Journey Bound Labette Center for mental Health Life Choices McDonald Residential Services Mosaic Mercy Mt Carmel Medical Center New Beginnings Enterprises, New Hope Residential services Out 'n About Support Services Parsons State Hospital Quality Residential living Resource Center for Independent living Res Care Residential Treatment Services of Southeast Kansas SKIL. Smith Residential Southeast Kansas Mental Health Spring River Mental Health and Wellness Successful Dreams Tri-Valley Developmental Services Wesley House Windsor Place Southeast Kansas Area Agency on Aging East Central Kansas Area Agency on Aging **Golden Living Center** Medicalodge Sunset Manor, Pittsburg Via Christi Village, Pittsburg

Arma Care, Arma Emerald Pointe Health and Rehab, Galena Galena Nursing and Rehab Center, Galena Quaker Hill Manor, Baxter Springs Prairie Mission Retirement Village, Saint Paul Deseret Health and Rehab, Oswego Ft Scott Manor, Ft Scott Elm Haven West and East, Parsons Chetopa Manor, Chetopa Parsons Presbyterian Manor, Parsons Chanute Healthcare Center Heritage Health Care Center Cherryvale Nursing and Rehabilitation Pittsburg PD Parsons PD Independence PD Columbus PD Chanute PD Ft Scott PD Iola PD Sedan PD Local Sheriff Departments Pawnee Mental Health Services The Guidance Center Inc. The Elizabeth Layton Center AAA Gatekeepers Family Service and Guidance Center Independent Living Centers of NE KS Resource Center for Independent Living Three Rivers Independent Living Resource Center Topeka Independent Living Resource Center **Topeka Rescue Mission** Marian Clinic Breakthrough House Housing & Credit Counseling **COF** Training Services Meals On Wheels TARC Brown County Developmental Services Cottonwood CDDO Hetlinger Developmental Services Inc. Twin Valley Developmental Services Nemaha County Training Center Big Lakes Developmental Center, Inc. **Community Works** The Home Team of Kansas Above and Beyond Coffey County Health Department Doniphan County Health Department Franklin County Health Department Jefferson County Health Department Jefferson County Home Health & Hospice Marshall County Health Department NEK Multi County Health Department Miami County Health Department

Nemaha County Health Department Pittsburg PD Parsons PD Independence PD Columbus PD Chanute PD Ft Scott PD Iola PD Sedan PD Fredonia PD Yates Center PD Coffeyville PD Local Sherriff Departments

#### WEST APS STAKEHOLDERS:

Good Samaritan Society Alterra Sterling House Angel S Home Health Care Partners Area 6 Southwest Kansas AAA Ashland Health Center Home Health Agency Ashland Health Center LTCU Barber County Home Health Agency Beam Senior Center Bethel Home Carriage House of Greensburg Cherry Village **Civic Connection** Comanche County Home Health Agency Country Place Home Plus of Hoisington **Country Place Senior Living** Craig Homecare Dodge City Senior Citizen Center **Eldercare Inc Englewood Senior Citizens** Fowler Nursing Home Go Getters Golden Belt Home Health & Hospice Golden Keys Senior Center Good Samaritan Society - Dodge City Great Bend Health & Rehab Center Great Bend Senior Center Grisell Memorial Hospital LTCU Hardtner Senior Citizen Center Heritage Senior Center Heritage Senior Citizen Center Hill Top House Hilltop Manor

Hodgeman County Community Health Hodgeman County Health Center LTCU Hospice of the Prairie Kansas Soliders Home Kenwood Plaza Kiowa County Senior Center Kiowa Hospital District Manor Kiowa Senior Center Lakewood Senior Living of Pratt Larned Healthcare Leisure Time Center Leisure Homestead Leisure Years Center Manor of the Plains Meade District Hospital Kearny County Home Health Agency Kearny County Hospital LTCU Lane County Hospital LTCU Legacy at Park View, The Liberal Good Samaritan Center Liberal Home Health & Guymon Hospice Liberal Springs Logan County Hospital LTCU Memorial Living Center Moscow Senior Citizen Center Oakley Senior Center Park Lane Home Health Agency Park Lane Nursing Home Park View Assisted Living **Pioneer Home** Pride of Life **Rescare Homecare** Satanta District Hospital LTCU Scott County Hospital Home Health Agency Senior Center Senior Citizen Center Senior Citizens Activity Center Sensitive Home Care Sitter and More Southwest Medical Center SNF St Catherine Home Care Services St Catherine Home Health Stanton County Health Care Facility LTC Stevens County Hospital HHA Sunflower Home Health Sunshine Nusing Agency

Sunshine Nursing Horizons Terrace Garden Care Center Wheatridge Park Care Center Wichita County Health Center LTCU Andbe Home Citzens Medical Center LTCU Cottonwood Home Care Agency **Dawson Place** Decatur County Good Samaritan Center Decatur County Hospital LTCU Deseret Nursing & Rehab at Colby Golden Age Recreation Center Barton County Sheriff's Office Center for Counseling and Consultation HHA City of Hoisington Police Dept Clara Barton Hospital Commission on Aging Country Place Living Country Place Senior Living Duke Lorson Independent Case Mgmt., LLC ElderCare, Inc Ellinwood District Hospital Family Crisis Center Great Bend Police Department Health Department, Barton County Heart of Kansas Family Healthcare Inc. Living Independently in Northwest Kansas (LINK) Pathways-Rescare Regional Prevention Center of Northwest Kansas-Great Bend Office **Rosewood Services** Sharon's Independent Case Management LLC Southwest Developmental Services Inc SouthWest Kansas Area Agency on Aging St. Joseph Family Medicine Sunflower Diversified Services Inc The Homestead Assisted Living Residence Alzheimer's/Dementia Support Group Bird City Clinic **Chevenne County Hospital** Cheyenne Manor - St. Francis Housing Authority Health Department, Cheyenne County The Evangalical Lutheran Good Samaritan Society, St Francis Village Ashland Health Center Clinic Ashland Home Health Department Ashland Health Center - Long Term Care Unit **Civic Connection** 

Clark County Sheriff's Office Health Department, Clark County Housing Authority - Minneola Ashland Health Center - Independent Living Apartments - Cedar Crest Iroquois Center/Human Development Minneola District Hospital Minneola District Hospital Long Term Care **Centennial Courts Apartments Comanche County Home Health Comanche County Hospital** Health Department, Comanche County Prairie Plaza Apartments Protection Valley Manor Cedar Living Center Decatur County Hospital Decatur County Health System Health Department, Decatur County Senior Center, sunflower - Jennings Arrowhead West, Inc **Bargain Box** Edwards County Sheriff's Department Gran Villa Adult Day Care & Residential Care unit Health Department, Edwards County Housing Authority, Kinsley Key Rehabilitation Inc Kinsley County Garden Apartments Medicalodges Kinsley Midway Clinic AARP, Hays Chapter 5167 Adult Victims of Domestic Violence Cedarview Assisted Living Residence **Centennial Towers** City of Hays Police Chief Counseling Services of Northwest Kansas Developmental Services of Northwest Kansas, Inc **Epworth Towers** Epworth Village First Care Clinic Fort Hays State University **Golden Plains Apartments** Good Samaritan Society - Ellis Good Samaritan Society - Hays Hays Medical Center Hays Plaza Apartments Health Department, Ellis County High Plains Mental Health Center Hospice/Palliative Care/Lifeline at Hays Medical Center Housing Authority -Ellis - Spruce Villa Housing Authority, Ellis County Housing Authority, Hays Living Independently in Northwest Kansas Meadowlark Place Assisted Living Nationial Alliance for the Mentally Ill (NAMI) Northwest Kansas Area Agency on Aging Northwest Kansas Association for the Visually Impaired Northwest Kansas Domestic and Sexual Violence Services inc Professional Home Health Services Reed Developmental Center Senior Companion Program Southeast Kansas Independent Living Resource Center (SKIL) Spruce Villa Housing St. John's Inc St. John's Assisted Living St. John's of Victoria Sterling House Sundance Apartments Sunrise Apartments Woodhaven Apartment, L P Wyndam Place Senior Residences Advocacy Unlimited Area Mental Health Center Catholic Social Service **Christian Counseling Associates** Community Support Services/Area Mental Health Center Destiny Supports, Inc Family Ministries, Inc Garden Valley Retirement Village Health Department, Finney County Homestead Assisted Living Housing Authority, Garden City Mira Vista Apartments MOSAIC of Garden City New Hope, Inc **Providence Professional Services** Regional Prevention Center of Southwest Kansas-Garden City Southwest Developmental Services Inc SouthWest Kansas Area Agency on Aging Southwest Kansas Regional Prevention Center Summitt ResCare Kansas Sunflower Case Management, Inc Sunflower Special Services, Inc. Sunshine Horizons Nurse Practitioner Clinic

United Methodist Community Health You Are My Sunshine LLC #2 Area Mental Health Center Arrowhead West, Inc **Brookdale Sterling House Bucklin Community Clinic** City of Bucklin Police Department C & S Medical Clinic PA Center for Independent Living Crisis Center of Dodge City Health Department, Ford County Hill Top House Hospice of the Prairie & Prairie Home Health Housing Authority of Dodge City Housing Authority of the City of Dodge City/Public Housing/Low Income Housing Housing Authority of the City of Dodge City/Senior Citizens South Hi Rise Kansas Soldiers Home Long Term Care Ombudsman-Region V Medical Heights Medical Center Mexican American Ministries New Chance, Inc Parkview Retirement Apts Presbyterian Manor of the Plains Senior Center of Spearville Senior Center, Inc of Dodge City Senior Citizens, North Hi Rise South West Kansas Area Agency on Aging Spearville Clinic Trinity Association of SouthWest Kansas **Trinity Manor Nursing Home** United Methodist Community Health Via-Christi Home Medical Western Plains Medical Complex WIC - Ford County Health Department Health Department, Gove County **Dawson Place** Graham County Hospital Graham County Hospital Clinic Graham County Sheriff's Department Health Department, Graham County **Hospice Services** Kobler Developmental Center/DSNWK Living Independently in Northwest Kansas Northwest Kansas Housing Inc Area Mental Health Center **Bob Wilson Memorial Hospital** 

City of Ulysses Police Department Family Practice Associates of Ulysses Gerstberger Medical Clinic Health Depatment, Grant Coutny Heritage Home Care Lewis Psychological Services Park View Assisted Living Senior Center - Grant County The Legacy at Park View Ulysses Family Physicians United Methodist Mexican American Ministries Bethel Home Inc **Cimarron One Apartments** City of Cimarron Police Department Gray County Sheriff Health Department, Gray county Hill Crest Apartments Montezuma Medical Clinic **Rustic Hills Apartments** The Shepherd's Center City of Tribune Police Department Greeley County Hospital Greeley County Long Term Care Greeley County Sheriff Health Department, Greeley County Hamilton County Family Practice Clinic Hamilton County Hospital Hamilton County Sheriff/Hamilton County Law Enforcement Health Department, Hamilton County Seasons of Life Living Center Sunflower Square City of Satanta Police Department City of Sublette Police Department Haskell County Sheriff Health Department, Haskell County Ponca Manor Apartments Satanta Aging Program Inc Satanta District Hospital & Long Term Care Satanta Senior Citizen Home Satanta District Hospital & LTCU Sublette Clinic Sublette Plaza Apartments Health Department, Hodgeman County Hodgeman County Sheriff Advocacy Services of Western Kansas, LLC Family Health Center - Deerfield Family Health Center - Lakin

High Plains Retirement Village Housing Authority, Lakin Health Department, Kearny County Kearny County Home Health Agency Kearny County Hospital Kearny County Sheriff Westridge Apartments **Elmore Heights Apartments** Friendship Manor - Lakewood Senior Living Haviland, LLC Greensburg Family Practice Health Department, Kiowa County Housing Authority, Inc, Kiowa County Iroquois Center for Human Development-Mental Health Center Kiowa County Memorial Hospital Kiowa County Sheriff Kiowa Komotara Greensbug Housing Aurhtority Green Meadows Health Department, Lane county Healy Golden Agers Housing Authority, Dighton Lane County Hospital Lane County Long Term Care Lane County Medical Clinic Lane County Sheriff Low Income & Retirement Housing Sunrise Village City of Oakley Police Department Developmental Services of Northwest Kansas Health Department, Logan County Housing Authority, Oakley Logan County Hospital Logan County Manor Logan County Sheriff Northwest Kansas Educational Service Center Westview Center Artesian Valley Health System-Lone Tree Retirement Center City of Meade Police Department Fowler Community Clinic Fowler Nursing Home Fowler Rural Health Clinic Health Department, Meade County Meade County Sheriff Meade District Home Health Agency Meade District Hospital Meade Rural Health Clinic

Parkview Village Plains Rural Health Clinic Wheatland Estates City of Elkhart Police Department City of Rolla Police Department Health Department, Morton County Morton Couny Law Enforcement Center **Rolla Medical Clinic** Craig Home Health Care Grisell Memorial Hospital and Clinic Grisell Memorial Hospital LTCU Health Department, Ness County Ness City Medical Clinic Ness county Home Health/Elder Care Ness County Hospital Ness County Hospital Home Health Ness County Sheriff Andbe Home City of Norton Police Department Health Department, Norton County High Plains Mental Health Center Hospice Services (serves 13 nw & Nc counties) Logan Manor Community Health Services Norton County Hospital Norton Manor Norton Medical Clinic Sheriff, Norton County Whispering Pines City of Osborne Police Department **Downs Clinic** Golden Living Center - Downs Health Department, Osborne County High Plains Mental Health Center Housing Authority, Downs Housing Authority, Natoma Living Independently in Northwest Kansas (LINK) **Osborne County Memoiral Hospital** Osborne County Sheriff Parkview Care Center A Healthy Choice Clinic City of Larned Police Department Country Place Senior Living Health Department, Pawnee County Larned HealthCare Center Pawnee County Sheriff Pawnee Plaza Housing Apartments Pawnee Valley Community Hospital Pawnee Valley Medical Associates

City of Logan Police City of Phillipsburg Police Department -Phillips co sheriff Health Department, Phillips County Housing Authority, Logan Housing Authority, Phillipsburg Logan Manor Assisted Living Logan Manor Community Health Services Logan Medical Clinic Phillips County Home Health Agency **Phillips County Hospital** Phillips County Medical Clinic Phillips County Retirement Center & Prairie Wind Villa Assisted Living Phillips County Sheriff City of Atwood Police City of McDonald Police Department Good Samaritan Center-Atwood Health Department, Rawlins County Rawlins County Clinic/Atwood **Rawlins County Health Center Rawlins County Sheriff** Wheatridge Manor-City of Atwood Housing Authority Cherry Tree Apartment City of Plainville Police Dept City of Stockton Police Dept **Country Lane Apartments** Health Department, Rooks County Rooks County Home Health Agency **Rooks County Sheriff** Solomon Valley Manor Wheatland Apartments City of LaCrosse Police Department **Rush County Medical Clinic** Rush County Nursing Home **Rush County Sheriff** Washington Heights Apartments Wegele, Joyce City of Russell Police Department Health Department, Russell County Housing Authority, Luray Main Street Manor Northview Apartments Pioneer Development Center **Rural Health Clinic** Russell County sheriff Russell Regional Hospital Specialty Clinic Russell Regional Hospital/Physican's Clinic

Senior Center-Waldo Wheatland Nursing Center City of Luray Housing Authority Area Mental Health Center Case Mangement by Kris,L.L. C./SW Dev Serv, inc City of Scott City Police Department Health Department, Scott County Horizon Health Park Lane Nursing Home/Apts Park Place Assisted Living Scott City Clinic Scott County Hospital Scott County Sheriff's Department **Bluebird Inn Corporate Apts** Care Center & Clinic - UMMAM Carolyn Huddleston, PHD, Licensed Psychologist City of Liberal Police Department Cottages, The **Cottonwood Apartments Emeritus Senior Living - Liberal Springs** Fritzson Rentals Greenbriar Apartments of Liberal Health Department, WIC, Seward County Home Care, Inc Hospice Services, Inc Housing & Community Development Housing Authority of Liberal Housing Authority of Liberal - Southlawn Manor Housing Authority of Liberal-Parklane Villa Liberal Care Center/United Methodist Mexican American Ministries Liberal Home Health & Hospice Liberal Springs Liberal Springs Assisted Living MOSIAC of Liberal Senior Apartment Living Sensative Home Care LLC Sheriff, Seward County Southwest Guidance Center SouthWest Kansas Area Agency on Aging Southwest Medical Center Southwest Medical Center Home /Medical Equipment Rescare KS. Inc. Liberal (Summitt) Westkan LTD Apartments WindTree Management & Leasing City of Hoxie Police Department Developmental Services of Northwest Kansas Health Department, Sheridan County

Hoxie Housing Authority Hoxie Medical Clinic **Ridgewood Manor** Sheridan County Area Agency on Aging Sheridan County Long Term Care Sheridan County Sheriff's Department City of Goodland Police Department Cole Real Estate D'Lao Apartments Golden West Community Services Good Samaritan Society -Sherman County Goodland Family Health Center Goodland Home Health **Goodland Housing Authority** Goodland Regional Medical Center Health Department, Sherman County Hospice Services, Inc Indian Creek Apartments Meier Clinics Sondra Krayca, ARNP,LLC Sherman County Probation Office/Court Services Sherman County Sheriff WheatRidge Acres Retirement Community Women, Infants & Children (WIC) - Sherman county Health Dept. Deseret at Kensington Deseret at Smith Center Deseret Health Rehab@smith Center Developmental Services of Northwest Kansas Gardner Wellness & Physical Therapy Center, Smith **County Memorial Hospital** Gaylord Parkview Manor Health Department, Smith County Heritage Harbor Board & Care Home Housing Authority of Kensington - Country View Village Housing Authority of Lebanon Independent Living Prairie Haven **Smith County Family Practice** Smith County Memorial Hospital Long Term Care Smith County Sheriff Western Plains Village - Housing Authority City of Smith Center Police Department Cherrylane Apartments City of Macksville Police Department City of St John Police Department City of Stafford Police Department

Farmer Clinic - St. John Farmer Clinic - Stafford Health Department, Stafford County HUD Housing Office **HUD Housing Office** Kenwood Plaza Leisure Homestead Association Leisure Homestead at St. John Newell Housing, Stafford Housing Authority St John Clinic Stafford County Hospital Home Health Services Stafford County Sheriff Stafford County Hospital Stafford County Hospital Medical Clinic Health Department, Stanton County Housing Authority - Stanton County(Sunset Village) Stanton County Family Practice/Stanton County Hospital **Operation Rainbow** Stanton County Clinic Stanton County Family Practice Stanton County Hospital/ Long Term Care Stanton County Hospital Long Term Care Unit Stanton County Sheriff Sunset Village(Stanton County Housing Authority) City of Hugoton Police Department H & R Quality Apartments Health Department, Stevens County Pioneer Manor/Stevens County Hospital Long Term Care Stevens County Hospital Stevens County Hosptial Home Health Agency Stevens County Law Enforcement Center Stevens County Medical Clinic Sunflower Plaza Apartments(Stevens Co Housing Authority) Westfield Apartments Amber Waves Apartments Apria Healthcare Citizens Medical Center City of Brewster Police Department City of Colby Police Department Colby House LP Colby Medical and Surgical Center Developmental Services of Northwest Kansas Docs on Call, PA Family Center for Health Care Health Department, Thomas County

Heartland Rural Counseling Service High Plains Mental Health Center Hospice Services, Inc Housing Authority of the City of Colby Colby Care Center Nursing Home L & C Home Health Agency Living Independently in Northwest Kansas Meier Clinics Prairie Senior Living Complex Sunflower Apartments Thomas County Sheriff Apple Junction Apartments (Housing Authority) City of Wakeeney Police Department **Deines Apartments** Keeney Village - Housing Authority Wakeeney Trego County Home Health Trego County Lempke Memorial Hospital Trego County Long Term Care Trego County Sheriff Trego Manor Wakeeney Family Care Center Adult Day Care Health Department, Wallace County Housing Authority Prairie Village Retirement Center Wallace County Family Practice Wallace County Health Services Wallce County Sheriff Weskan Elementary School Golden Belt Home Health & Hospice Health Department, Wichita County Housing Authority - Parkview Apartments Wichita County Health Center Wichita County Health Center Clinic Wichita County Health Center Long Term Care Wichita County Sheriff

#### KC METRO APS STAKEHOLDERS :

Cottonwood Independence Inc. Code Enforcement Douglas County Lawrence Humane Society Lawrence Community Drop In Center; Sally Bartlett Bert Nash Lawrence, KS Community Living Opportunity (CLO) Brandonwoods Lawrence Lawrence Jayhawk Area Agency on Aging, Inc. Topeka, Medicalodges of Eudora **Eudora Police Department** Linda Hasler, Hiwja Canda, Rain; Lawrence Memorial Prarie Ridge Place Apartments Lawrence-Douglas County Fire/Medical; Eve Tolefree Hillside Village of DeSoto; Lesa Duryea Douglas county senior services Ransom Memorial Hospital; Julie Janssen **Babcock Place Baldwin Police Douglas County Sherriff** Lawrence Housing Authority Wy/LV Area Agency on Aging Alliance Home Health Adult Health Service Bonner Springs PD **Blessed Trinity Home Health** Board of Public Utilities Bonner Springs Nursing & Rehab Best Choice Home Health Housing Authority Code Enforcement **Crosslines Retirement Center** Cody Plaza Apartments (LV) Council on Aging (LV-AAA) County Club Estates LP Life Care Center of Osawatomie Louisburg Healthcare Rehabilitation Center Medicalodges North Point skilled Nursing Center Vintage Park LLC Christian Care Cottage #2 Heart to Heart Home Plus Ottawa Retirement Plaza Ottawa Retirement Village Richmond Healthcare & Rehabilitation Center Village West Wellsville Manor

WY CO CDDO **Caring Hearts** Crossline Towers II Cushing Memorial Hospital (LV) **Community Works** The Dreamworks Edwardsville PD Eagle Case Management Golden Living Nursing Centers Godern Living Senior Center (LV) Light House of Hope Homeless Shelters Johnsonville Boarding Home Kansas City Hospice **KCKPD** University of Kansas Medical Center Kindred Long Term Acute Care Hospital Leavenworth PD Lansing PD Life Care Center of KC Livable neighborhoods **Osawatomie State Hospital Ransom Memorial Hospital** Miami County Medical Center Mason's Memory LLC Miami County Health Paola, KS COF Training Services, Inc. Elizabeth Layton Center(Mental Health) Franklin County Mental Health Adult Health Services, Inc. Alliance Home Health Care, Inc. All Services Home Health Care Always Best Care Senior Services Always There Senior Care of Kansas City American Companion Care **Assisted Services** Assurance Companion Care At Home Health Care Avalon Home Health. Inc. Axiom/Comfort Keepers Barr Private Care Benefits of Home -SeniorCare Blessed Trinity Home Health Care Caregivers Home Health Care Minders Home Care Carestaff of Kansas City The Caring Heart

Caring Hearts Nursing & Personal Home Services Carondelet Care Resources Carondelet Home Care Services, Inc. **Cascade Health Services** Catholic Community Healthcare Coalition for Independence **ComForcare Senior Services** Comfort Keepers In-Home Care Communityworks, Inc. Concepts in Care, Inc. Continua Home Health Care **Coram Specialty Infusion Services** Cottage Senior Care, LLC Daughters & Company Dream Works, The Elder Care Home Health Enhanced Home Care Essential Home Health, Inc. **Evercare Home Health Firstate Nursing Services** Gentiva Health Care Services Gentle Home Services Heartland Home Health Care & Hospice Hearts at Home LLC Heaven Sent Home Care, LLC Helpers, Inc Helping Hands Health Care Home Health and Hospice Services of **Olathe Medical Center** Home Helpers Home Helpers KC West Home Instead Senior Care Home Team of Kansas, LLC Homewatch Caregivers Independence, Inc. Integrity Home Care Interim HealthCare John Knox Village Home Health John Knox Village Lifestyle Services Kansas City Home Care, Inc. Kansas City Regional Home Care Association Kansas Senior Care Act Johnson County Area Agency on Aging KC's Home Health Care Lakeview Village Home Health

Life Care Home Health Services, LLC Lincare. Inc. Locamp Home Health Care Mason's Memory, LLC Maxim Healthcare Services, Inc. Midwest Health Care Services Premier Custom Care **ResCare Home Care** Resource Center for Independent Living Right At Home In-Home Care & Assistance Sacred Heart Home Health Care Saint Luke's Home Care & Hospice Seeds of Hope Home Health Care Agency Senior Assistance in Life (S.A.I.L.) Senior Assisted Living and Transportation Senior Helpers Caring In-Home Companions Senior Helpers, LLC SeniorLink Seniors Helping Seniors Shawnee Mission Home Health Care Spectrum Home Health Agency Spectrum Home Services of Johnson County Spectrum Private Care Services, Inc. Sunshine Home Health Care Synergy Home Care Topeka Independent Living Resource Center Trinity In-Home Care Visiting Angels Living Assistance Services Visiting Nurse Association (VNA) Walgreen's Infusion Services Windsor Place At-Home Care Garden of Success Choices for Life, LLC Pathmakers Just in Time Adult Care MOSAIC - Kansas City Progressive Enterprises, Inc. National Alliance ResCare Kansas City, Inc. Rose Palms Support Services, LLC Martha's Care Jenian, Inc **CLJ** Foundation Advocacy First Light House of Hope Eagle Case Management Limited License CSP's Licensed CSP's

ACJC Day-Residential Care, LLC Adriel Skilled Residential & Day Services Advocacy First Alternative Solutions, Inc. Bethesda Lutheran Homes and Services, Inc. Bethesda Faith Village A Better Way, LLC Caring Hands Adults & Youth Services, Inc. Community Connection, LLC Community Living Opportunities, Inc. Dreams Work, Inc. Dreamweaver Residential & Day Services Elite Residential Care F.A.M.I.L.I., LLC A Family Tree Enterprises, LLC A Fresh Start The Green Express Studio, LLC HappySun Care Services, LLC Haven House, LLC Heartland, Inc., dba L'Arche Heartland Heartstrings Community Foundation Horizon Homes and Services, Inc. Jenian, Inc. Johnson County Developmental Supports Kansas Focus – Family Options & Comm. Supports Kindred Services, LLC Lakemary Center, Inc. – Johnson County Life Centers of Kansas Light House of Hope Loving Care Services, LLC MOSAIC - Kansas City New Alliance Services, Inc. Options Services, Inc. People First Network of Kansas Progressions Progressive Enterprises, Inc. Reflection of Peace Home Care & Asst.

Living ResCare Kansas City, Inc. **Residential Solutions** Serene Care Sweet Life, LLC CDDC **TCJ** Enterprise **VIP Day Services** Autism Enhancement **Experiences Unlimited** Graves. Inc. **Great Expectations** Home Base, LLC Limited License CSP's Life MAGNIFIED Malotte Care Provider Services, Inc. **OSAAT** Plan B, LLC Rose Residential & Day Services Licensed CSP's (Case Mgmt. Services Only) Arcare, Inc. Case Management Services, Inc. Daldrup, Bruce DreamZz 2 Reality Integrated Behavioral Technologies, Inc. Jenian, Inc. Open Options, Inc. dba UCP of Greater Kansas City Pathmakers Special Helping Hands, LLC

# Attachment C

# **Adult Protective Services Advisory Committee Members**

- Beth Lange- SRS Legal
- Bob Bethell- State Representative- Chair of Aging and Long Term Care Committee
- Brian Bolen- SRS Community Supports and Services
- Christina Hicks- SRS APS Kansas City Region
- Cindy Luxem- Kansas Health Care Association
- Debra Zehr- LeadingAge Kansas
- Denise Voss- SRS- West Region
- Jean Krahn- Kansas Guardianship Program
- Joe Ewart- Kansas Department on Aging
- Kristine Smith- SRS- APS East Region
- Laura Dickinson- Kansas Guardianship Program
- Leslie Huss SRS APS Program Manager
- Loren Snell- Kansas Office of the Attorney General
- Mike Oxford- Topeka Independent Living Resource Center
- Rachel Monger- LeadingAge Kansas
- Sky Westerlund- National Association of Social Workers- Kansas Chapter
- Terry Koenig- School of Social Welfare, University of Kansas
- Timothy Keck- Kansas Department of Health and Environment
- Tom Laing- Interhab

# Adult Protective Services Advisory Committee Meeting Notes Summary February 29, 2012 SRS Learning Center- Room C 1:30-3:30

### **Members Present:**

| Kara Walters      | Cottonwood Inc              |
|-------------------|-----------------------------|
| Tim Keck          | KDHE                        |
| Sky Westerlund    | KNASW                       |
| Kristine Smith    | SRS-APS                     |
| Denise Voss       | SRS-West Region             |
| Sherry Dyder      | DSNWK                       |
| Rachel Monger     | LeadingAge Kansas           |
| Loren Snell       | Attorney General            |
| Pamela Beach      | SRS-Central Office          |
| Jean Krahn        | Kansas Guardianship Program |
| Laura Dickinson   | KGP                         |
| Cindy Luxem       | KHCA                        |
| Gina Meier-Hummel | SRS- CFS                    |
| Leslie Huss       | SRS-APS                     |

Meeting began at 1:40 pm

### **Welcome and Introductions**

# History and Overview of the APS Advisory Committee:

- Leslie provided an overview of the Advisory Committee which began meeting in August 2011 to address the revision of the APS policies.
- This ongoing advisory committee will assist APS in achieving its overall mission through:
  - Gathering feedback
  - o Providing input on program improvements
  - Working on specific committee related tasks
- The committee members were each asked what could they bring (either personally or professionally) to the Advisory Committee. The committee members bring to the table a vast array of experience, perspectives, and interests:
  - o Past and current experience working with APS staff and as an APS social worker
  - Work with social workers
  - Perspective of a community provider
  - o Work with the Medicaid system
  - Investigating fraud
  - Over 30 years working in the Kansas Guardianship Program
  - Sharing of information
  - Knowledge of APS policies

- Worked with many agencies involved in providing service and supports to adults who are vulnerable
- Knowledge of the legal system and experience prosecuting fraud cases
- Personal experiences with aging parents
- Other ideas and input from Advisory Committee members:
  - Loren suggested that SRS look into working with NAPSA to ask for assistance and see if they could do an evaluation of the program.
  - Rachel noted one of the biggest concerns she hears from her non-profit long term care providers is the issue of fiduciary abuse.
  - Social workers need more resources.
  - Use Kansas Advocates for Better Care as a resource and referral guide.
  - When SRS does its internal audit of the APS program, it should seek input from stakeholders.
  - A lot of APS referrals are really not abuse neglect situations, but rather an individual simply needing a referral to services.

# APS Updates:

- APS Program Improvement Time Line- Leslie gave an overview of the APS Program Improvement Timeline:
  - February 2012
    - Convene internal SRS workgroup (on-going)
    - Review SWOT analysis (completed 7/11)
    - Identify immediate priorities (policies and procedures), i.e. KIPS
    - Develop list of local, regional and statewide stakeholders to engage on a regular basis
    - Critical Link training for APS/CPS workers (Completed on 2/24)
    - Statewide Program Manager reports directly to Divisional Director for better business management and accountability
    - APS Advisory Committee meeting
    - Develop a Mission Statement for Office of Adult Protective Services
    - Develop an audit proposal and scope statement
  - March 2012
    - Office of Adult Protective Services created under the Division of Children and Family Services
    - Reorganize administrative staff oversight of the program
    - Identify measurable APS performance goals (work with NAPSA)
    - Discuss APS public awareness campaign (funding)
    - Develop prevention plan (work with NCPEA)
    - Present APS audit proposal/scope statement to SRS Audit Committee for consideration (scheduled for 3/1/2012)
  - April 2012
    - Staff for new office designated/hired and aligned: Including Statewide Program Manager, Assistant Program Manager and 4 Regional Assistant Program Administrators

- o April/May 2012
  - Convene statewide meetings of APS stakeholders (meet quarterly)
- May 2012
  - Complete Interagency MOU draft for consideration by SRS, AG, KDHE and Dept. of Aging:
    - Robust action on all cases, large and small
    - Utilize and coordinate services of Abuse, Neglect, and Exploitation (ANE) unit in AGs office and Fraud Unit at SRS
  - Convene internal SRS-APS workgroup (individual workgroups will be meeting prior to this)
  - Develop statewide staffing patterns per APS case read reports
  - Identify appropriate Standards of Practice per NAPSA to be adopted
- June 2012
  - Incorporate prevention plan into APS Standards of Practice to Prevent abuse and neglect before it ever occurs in the first place
  - Convene training seminar for APS social workers and intake workers to improve cooperation, communication and collaboration
- July 2012
  - Launch a public awareness campaign on adult abuse, neglect and exploitation
- Internal SRS/APS Workgroup-
  - On February 14, 2012, SRS convened an internal SRS-APS workgroup. The goal of the first meeting was to gather feedback, concerns, and "next steps" from various APS staff from across the 4 SRS Regions. Six major issues were identified and workgroups assigned to address these issues:
    - Policy and Procedures
    - Staffing Needs
    - Vision and Mission of APS
    - Communication with stakeholders
    - Training
    - Collaboration with local law enforcement and the Attorney General's Office
  - The purpose of these six workgroups is to provide task specific information, research, recommendations that would be forwarded to SRS and/or the APS Advisory Committee for further consideration.
  - The entire workgroup will reconvene in May. In the meantime, the workgroups will be working on various tasks.

# **Mission Statement for APS:**

- Leslie presented a draft mission statement to begin discussion: "Safeguarding the well-being of vulnerable adults"
- Discussed what the committee thought the APS Mission statement should look like
  - Statement should be short and broad in scope
  - $\circ$  Other key words and phrases mentioned for possible use in the mission statement:
    - Minimize risk
    - Investigate abusive conduct against vulnerable adults

- Provide protective and supportive services which enhance independence, dignity, and right to self determination
- Promoting
- The committee was asked to think about other key words and phrases for a mission statement and bring back for discussion at next meeting.

# **Other:**

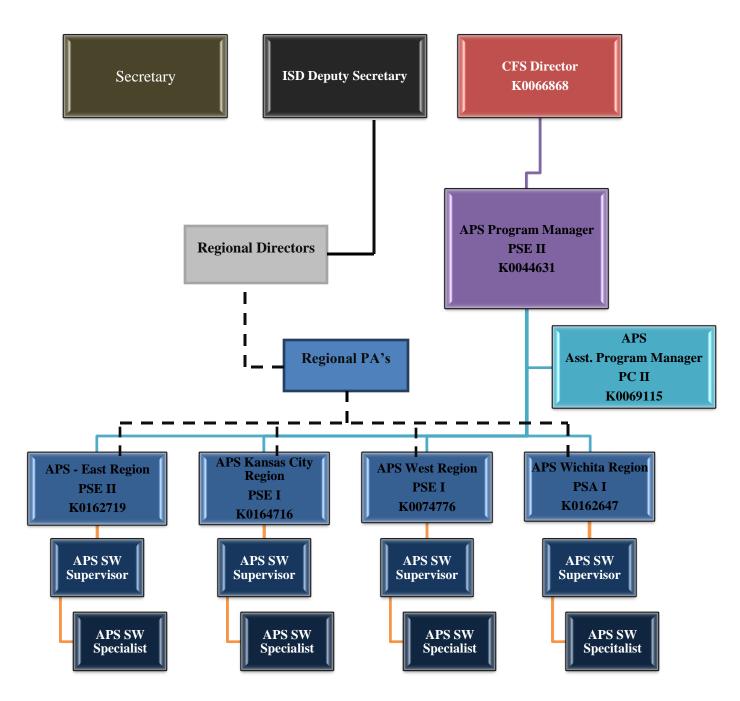
- Concern that there is a duplication of services in the communities. This could be the result of a perception that issues are not being taken care of and someone needs to step up to the plate.
- The reality of this is there are often times resources in place, people just don't know about how to access them. There needs to be better communication and education on available community resources for persons who are vulnerable.

# Next Steps/Meeting:

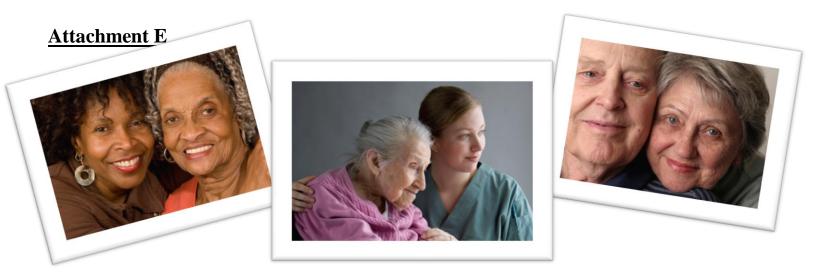
Based on the availability on those attending today's meeting, the next APS Advisory Committee meeting was scheduled for Wednesday, March 21, 2012 from 1:00-4:00 at the SRS Learning Center.

Meeting concluded at 3:35.

# **Attachment D**



# **Adult Protective Service Organizational Chart**



# Department of Social and Rehabilitation Services Children and Family Services *presents:*

# **CONNECTING VULNERABLE KANSANS:** WHAT'S NEW IN ADULT PROTECTIVE SERVICES?

Come join us at one of the upcoming stakeholders' meeting to hear what Kansas is doing to protect and support its most vulnerable adults and provide input on how responses and services could be improved.

| DATE              | LOCATION                           |
|-------------------|------------------------------------|
| Tuesday,          | SRS Learning Center- Rooms A and B |
| April 24, 2012    | 2600 East Circle Drive South       |
| 1:30pm - 3:30pm   | Topeka, KS 66606                   |
| Wednesday,        | Pittsburg SRS- Sunflower Ballroom  |
| April 25, 2012    | 320 S. Broadway                    |
| 2:00pm - 4:00pm   | Pittsburg, KS 66762                |
| Wednesday,        | Wichita Regional SRS               |
| May 2, 2012       | 230 E. Williams, Room 3080         |
| 1:30pm – 3:30pm   | Wichita, KS 67201                  |
| Thursday,         | Kansas City SRS Service Center     |
| May 3, 2012       | 402 State Ave                      |
| 2:00pm – 4:00pm   | Kansas City, KS 66101              |
| Tuesday,          | Dodge City SRS                     |
| May 8, 2012       | 1509 Ave P                         |
| 2:00pm- 4:00pm    | Dodge City, KS 67801               |
| Wednesday,        | Salina SRS                         |
| May 9, 2012       | 901 Westchester Suita A            |
| 10:00am – 12:00pm | Salina, KS 67401                   |

