Aging and Long-term Care
3/15/2012

Adult Protective Service’s Update

Presented by:
Jim Kallinger, Deputy Secretary ISD
Kansas Department of Social and Rehabilitation Services

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Good morning. I am Jim Kallinger, Deputy Secretary at SRS for Integrated Service Delivery. We appreciate this opportunity to testify before you.

Today, we would like to give you an update on the progress of our proposed Program Improvement Plan (PIP) for Adult Protective Services (APS). It was just 4 weeks ago that we first presented the plan and timeline, and we are pleased to report that considerable progress has already been made.

We will continue to advance these reform efforts at a quick pace and would appreciate your continued support and advocacy.

In context with the established timeline, we will now present the updated implementation of our plan of action for your consideration:

**Adult Protective Services Program Improvement Plan Update (3/15/12)**

**COMPLETED**

**February 14, 2012**
SRS APS internal workgroup met
- Reviewed SWOT analysis, identified immediate priorities and developed plan for next steps
- Established 7 internal workgroups (see attachment A)
- Developed list of local, regional and statewide stakeholders (see attachment B)

**February 29, 2012**
APS Advisory Committee met (see attachment C)
- Rough draft of a Vision and Mission Statement for the Office of Adult Protective Services was presented and discussed. Revisions will be presented at next Advisory Committee meeting. Next meeting set for 3/21
- Audit proposal was presented and accepted by Audit Committee on 3/1. Scope statement to be presented to Audit Committee on or before audit launch 6/1

**March 1, 2012**
Office of Adult Protective Services was established under the Division of Children and Family Services (see attachment D)

**February/March -other**
- In conjunction with NAPSA, TX APS and OK APS, Kansas APS Standards of Practice and quality reviews are being developed (see 5/15)
- Currently working with NAPSA to identify measurable APS performance goals
- Currently working with NCPEA to develop prevention plan
- Developing core competency standards
- Training review and research being conducted to begin new training development (see 6/7)
- SWOT analysis of KIPS computer system completed

**On or before April 1, 2012**
Staff for new office designated/hired and aligned
- Statewide Program Manager designated
- Assistant Program Manager, position posted for hire
- 4 Regional Assistant Program Administrators, 2 positions hired, 2 positions posted for hire
- Statewide Program Manager reports directly to Divisional Director (see addendum D)

**On or before April 5, 2012**
APS audit proposal was presented to the SRS Audit Committee on 3/1 and approved
- Audit scheduled to begin on or before 6/1
- Audit Committee awaiting scope statement from APS Advisory Committee
- Final audit will be presented on or before 9/1
On or before April 15, 2012
Statewide meetings of APS stakeholders scheduled (see attachment E)
  * April 24th - Topeka (afternoon)
  * April 25th - Pittsburgh (afternoon)
  * May 2nd - Wichita (afternoon)
  * May 3rd - Kansas City (afternoon)
  * May 8th - Dodge City (afternoon)
  * May 9th - Salina (morning)
  * Proposals from APS Advisory Committee and workgroups will be presented at APS stakeholder meetings for input and commentary

On or before May 1, 2012
Complete Interagency MOU draft for consideration by SRS, AG, KDHE and Dept. of Aging
  * SRS Secretary and Attorney General met to discuss moving MOU forward
  * Meetings with APS staff and SRS General Counsel held. Current policies and existing MOU being reviewed.
  * Initial meeting with AGs office convened to begin discussions on coordinating services of Abuse, Neglect, and Exploitation (ANE) unit in AGs office and Fraud Unit at SRS
  * Meeting of all the relevant legal counsels have been set for March 20. Follow-up meetings, if necessary, will be scheduled.
  * Targeted date for signing MOU, July 1

**PENDING**
March 21, 2012
APS Advisory Committee meeting (scheduled)
  * Discuss APS public awareness campaign and funding
  * Strategic Plan development continued
  * Scope statement for audit
  * Follow up on items from 2/29 meeting

On or before May 15, 2012
Convene internal SRS workgroup
  * Discuss statewide staffing patterns per APS case read reports
  * Identify appropriate Standards of Practice per NAPSA to be adopted

On or before June 1, 2012
Incorporate prevention plan into APS Standards of Practice
  * Prevent abuse and neglect before it ever occurs in the first place

On or before June 7, 2012
Convene training seminar for APS social workers and intake workers (scheduled)
  * Better cooperation, communication and collaboration

On or before July 1, 2012
Launch a public awareness campaign on adult abuse, neglect and exploitation

This Program Improvement Plan (PIP) has been implemented with a strong commitment from SRS leadership, and will continue along this same trajectory. We look forward to presenting you another update on the progress of our Adult Protective Service program improvement plan in the near future.

Respectfully Submitted,

Jim Kallinger, Deputy Secretary ISD
Kansas Department of Social and Rehabilitation Services
Attachment A

SRS Internal Workgroups

Policy and Procedures
Goal: Review policy before they are posted on CFS Website - 4/30/12
Goal: Assistance in developing the training for policy and procedures - Due 5/20/12

Staffing Needs
Goal: Research Best Practice Case Load Standard - Complete
Goal: Create list of needs staff have to facilitate the APS Program well and strategies to make it happen - Ongoing

Vision and Mission
Goal: Draft of sample Vision and Mission Statements to be presented to the APS Policy Committee and Advisory Committee - Due 2/23/12; Finalize 3/21/12
Goal: Aid in Defining APS Population/Who do we serve – Due 2/23/12

Core Competency/Standards of Practice
Goal: Identify appropriate Standards of Practice & Core Competencies – Draft due 3/8/12
Goal: Identify Performance Goals – Draft due 4/13/12

Communication with Stakeholders
Goal: Map out quarterly Stakeholder Town Hall meetings throughout the 4 regions (dates, topics for discussion-what do we want the stakeholders to know?) - Due 3/15/2012
Goal: Develop purpose, outcome, and communication needs between Stakeholders and APS – Due 3/30/12

Training
Goal: Define goals of training - Due 3/15/12
Goal: Develop outline of training - Due 4/15/12

Law Enforcement
Goal: Develop joint training opportunities and topics with local law enforcement - Ongoing
Goal: Develop statewide or local strategies to collaborate and cooperate with AG and local law enforcement - Ongoing
Statewide APS Stakeholders

**WICHITA APS STAKEHOLDERS:**

- Community Foundation, Hardtner
- Kiowa Senior Citizens Center
- Barber County Home Health
- Arrowhead West, Inc.
- Sharon Learning Center
- Barber County Sheriff’s Office
- Medicine Lodge Police Dept.
- Kiowa District Hospital
- Kiowa Hospital District Manor
- Horizon’s Mental Health Ctr, Barber office
- Leisure Time Center
- Kiowa Police Dept.
- Andover Court Assisted Living
- South Central Mental Health
- Carriage House Senior Living
- Lakepoint Augusta
- Medicalodges
- Life Care Center
- Victoria Falls Assisted Living
- Dept. on Aging – CPAAA
- Emeritus of Augusta
- AseraCare Hospice
- Golden Living Center
- Hospice Care of Kansas
- Mercy Home Care
- Safehouse
- Associated Homecare
- Flinthills Services, Inc.
- Harry Hynes Memorial Hospice
- RCIL (Resource Ctr for Independent Living)
- Salvation Army
- SBA Home Health Services
- Susan B. Allen Hospital
- Vintage Place of El Dorado
- Wheat State Manor
- Andover City Police Dept.
- Benton Police Dept.
- Rose Hill Police Dept.
- Total Home Care and Hospice
- Augusta Dept. of Safety
- El Dorado Police Dept.
- Towanda Police Dept.
- Butler County Sheriff’s Dept., El Dorado
- Butler County Sheriff’s Dept., Augusta
- South Central Kansas Area Agency on Aging
- Sterling House Assisted Living
- Dexter Care Center Nursing Home
- Angels Care Home Health
- Presbyterian Manor Nursing Home
- South Central Kansas Regional Medical Ctr
- Twin Rivers Developmental Support
- Cowley County Council on Aging
- Community Developmental Disabilities Organization (CDDO)
- Creative Community Living
- Good Samaritan Society Nursing Home
- Hospice Care of Kansas
- Mosaic/Martin Luther Homes West
- Rest Haven Nursing Home
- Southwind Residential Services
- William Newton Hospital
- Cowley County Mental Health Center
- Cumbernauld Village Nursing Home
- Kansas Veterans Home
- Rescare Homecare
- Safe Homes Outreach Office
- William Newton Home Health Services
- Windsor Place Home Care Division
- Arkansas City Police Dept.
- Cowley County Sheriff
- Udall Police Dept.
- Howard Twilight Manor
- Elk County Sheriff
- Eureka Nursing Center
- Burden Police Dept.
- Dexter Police Dept.
- Winfield Police Dept.
- Greenwood County Hospital
- Home Health of Greenwood County
- Greenwood Sheriff’s Dept.
- Anthony Community Care Center
- Country Living
- Attica Long Term Care Facility
- Harper Hospital District #5
- Anthony Medical Center
- Horizons Mental Health
- Harper Hospital Home Health
- Anthony Police Dept.
Mental Health Association
Kansas Guardianship Program
Comcare
Deseret Nursing and Rehab Center
Family Health and Rehab Center
Haysville Health Care Center
Kansas Masonic Home
Lakewood Senior Living
Lifecare Center of Wichita
Meridian Nursing and Rehab Center
Sandpiper Bay Healthcare Center
Wichita Nursing Center

**EAST APS STAKEHOLDERS:**

CDDO of SE Kansas
Applewood Rehabilitation Center
Cedarvale Human Resources
Chetopa Country Care Home
Community Care Connections
Community Health Center of Kansas
Community Living Opportunities
Crawford County Mental Health
Four County Mental Health
Haven Support Services
Journey Bound
Labette Center for mental Health
Life Choices
McDonald Residential Services
Mosaic
Mercy Mt Carmel Medical Center
New Beginnings Enterprises,
New Hope Residential services
Out ‘n About Support Services
Parsons State Hospital
Quality Residential living
Resource Center for Independent living
Res Care
Residential Treatment Services of Southeast Kansas
SKIL
Smith Residential
Southeast Kansas Mental Health
Spring River Mental Health and Wellness
Successful Dreams
Tri-Valley Developmental Services
Wesley House
Windsor Place
Southeast Kansas Area Agency on Aging
East Central Kansas Area Agency on Aging
Golden Living Center
Medicalodge
Sunset Manor, Pittsburg
Via Christi Village, Pittsburg
Arma Care, Arma
Emerald Pointe Health and Rehab, Galena
Galena Nursing and Rehab Center, Galena
Quaker Hill Manor, Baxter Springs
Prairie Mission Retirement Village, Saint Paul
Deseret Health and Rehab, Oswego
Ft Scott Manor, Ft Scott
Elm Haven West and East, Parsons
Chetopa Manor, Chetopa
Parsons Presbyterian Manor, Parsons
Chanute Healthcare Center
Heritage Health Care Center
Cherryvale Nursing and Rehabilitation
Pittsburg PD
Parsons PD
Independence PD
Columbus PD
Chanute PD
Ft Scott PD
Iola PD
Sedan PD
Local Sheriff Departments
Pawnee Mental Health Services
The Guidance Center Inc.
The Elizabeth Layton Center
AAA
Gatekeepers
Family Service and Guidance Center
Independent Living Centers of NE KS
Resource Center for Independent Living
Three Rivers Independent Living Resource Center
Topeka Independent Living Resource Center
Topeka Rescue Mission
Marian Clinic
Breakthrough House
Housing & Credit Counseling
COF Training Services
Meals On Wheels
TARC
Brown County Developmental Services
Cottonwood CDDO
Hetlinger Developmental Services Inc.
Twin Valley Developmental Services
Nemaha County Training Center
Big Lakes Developmental Center, Inc.
Community Works
The Home Team of Kansas
Above and Beyond
Coffey County Health Department
Doniphan County Health Department
Franklin County Health Department
Jefferson County Health Department
Jefferson County Home Health & Hospice
Marshall County Health Department
NEK Multi County Health Department
Miami County Health Department
Nemaha County Health Department
Pittsburg PD
Parsons PD
Independence PD
Columbus PD
Chanute PD
Ft Scott PD
Iola PD
Sedan PD
Fredonia PD
Yates Center PD
Coffeyville PD
Local Sherriff Departments

WEST APS STAKEHOLDERS:
Good Samaritan Society
Alterra Sterling House
Angel S Home Health Care Partners
Area 6 Southwest Kansas AAA
Ashland Health Center Home Health Agency
Ashland Health Center LTCU
Barber County Home Health Agency
Beam Senior Center
Bethel Home
Carriage House of Greensburg
Cherry Village
Civic Connection
Comanche County Home Health Agency
Country Place Home Plus of Hoisington
Country Place Senior Living
Craig Homecare
Dodge City Senior Citizen Center
Eldercare Inc
Englewood Senior Citizens
Fowler Nursing Home
Go Getters
Golden Belt Home Health & Hospice
Golden Keys Senior Center
Good Samaritan Society - Dodge City
Great Bend Health & Rehab Center
Great Bend Senior Center
Grisell Memorial Hospital LTCU
Hardtner Senior Citizen Center
Heritage Senior Center
Heritage Senior Citizen Center
Hill Top House
Hilltop Manor

Hodgeman County Community Health
Hodgeman County Health Center LTCU
Hospice of the Prairie
Kansas Soldiers Home
Kenwood Plaza
Kiowa County Senior Center
Kiowa Hospital District Manor
Kiowa Senior Center
Lakewood Senior Living of Pratt
Larmed Healthcare
Leisure Time Center
Leisure Homestead
Leisure Years Center
Manor of the Plains
Meade District Hospital
Kearny County Home Health Agency
Kearny County Hospital LTCU
Lane County Hospital LTCU
Legacy at Park View, The
Liberal Good Samaritan Center
Liberal Home Health & Guymon Hospice
Liberal Springs
Logan County Hospital LTCU
Memorial Living Center
Moscow Senior Citizen Center
Oakley Senior Center
Park Lane Home Health Agency
Park Lane Nursing Home
Park View Assisted Living
Pioneer Home
Pride of Life
Rescare Homecare
Satanta District Hospital LTCU
Scott County Hospital Home Health Agency
Senior Center
Senior Citizen Center
Senior Citizens Activity Center
Sensitive Home Care
Sitter and More
Southwest Medical Center SNF
St Catherine Home Care Services
St Catherine Home Health
Stanton County Health Care Facility LTC
Stevens County Hospital HHA
Sunflower Home Health
Sunshine Nursing Agency
Sunshine Nursing Horizons
Terrace Garden Care Center
Wheatridge Park Care Center
Wichita County Health Center LTCU
Andbe Home
Citizens Medical Center LTCU
Cottonwood Home Care Agency
Dawson Place
Decatur County Good Samaritan Center
Decatur County Hospital LTCU
Deseret Nursing & Rehab at Colby
Golden Age Recreation Center
Barton County Sheriff's Office
Center for Counseling and Consultation
HHA
City of Hoisington Police Dept
Clara Barton Hospital
Commission on Aging
Country Place Living
Country Place Senior Living
Duke Lorson Independent Case Mgmt., LLC
ElderCare, Inc
Ellinwood District Hospital
Family Crisis Center
Great Bend Police Department
Health Department, Barton County
Heart of Kansas Family Healthcare Inc.
Living Independently in Northwest Kansas (LINK)
Pathways-Rescare
Regional Prevention Center of Northwest Kansas-Great Bend Office
Rosewood Services
Sharon's Independent Case Management LLC
Southwest Developmental Services Inc
SouthWest Kansas Area Agency on Aging
St. Joseph Family Medicine
Sunflower Diversified Services Inc
The Homestead Assisted Living Residence
Alzheimer's/Dementia Support Group
Bird City Clinic
Cheyenne County Hospital
Cheyenne Manor - St. Francis Housing Authority
Health Department, Cheyenne County
The Evangelical Lutheran Good Samaritan Society, St Francis Village
Ashland Health Center Clinic
Ashland Home Health Department
Ashland Health Center - Long Term Care Unit
Civic Connection
Clark County Sheriff's Office
Health Department, Clark County
Housing Authority - Minneola
Ashland Health Center - Independent Living Apartments - Cedar Crest
Iroquois Center/Human Development
Minneola District Hospital
Minneola District Hospital - Long Term Care
Centennial Courts Apartments
Comanche County Home Health
Comanche County Hospital
Health Department, Comanche County
Prairie Plaza Apartments
Protection Valley Manor
Cedar Living Center
Decatur County Hospital
Decatur County Health System
Health Department, Decatur County
Senior Center, sunflower - Jennings
Arrowhead West, Inc
Bargain Box
Edwards County Sheriff's Department
Gran Villa Adult Day Care & Residential Care unit
Health Department, Edwards County
Housing Authority, Kinsley
Key Rehabilitation Inc
Kinsley County Garden Apartments
Medicalodges Kinsley
Midway Clinic
AARP, Hays Chapter 5167
Adult Victims of Domestic Violence
Cedarview Assisted Living Residence
Centennial Towers
City of Hays Police Chief
Counseling Services of Northwest Kansas
Developmental Services of Northwest Kansas, Inc
Epworth Towers
Epworth Village
First Care Clinic
Fort Hays State University
Golden Plains Apartments
Good Samaritan Society - Ellis
Good Samaritan Society - Hays
Hays Medical Center
Hays Plaza Apartments
Health Department, Ellis County
High Plains Mental Health Center
Hospice/Palliative Care/Lifeline at Hays Medical Center
Housing Authority -Ellis - Spruce Villa
Housing Authority, Ellis County
Housing Authority, Hays
Living Independently in Northwest Kansas
Meadowlark Place Assisted Living
National Alliance for the Mentally Ill (NAMI)
Northwest Kansas Area Agency on Aging
Northwest Kansas Association for the Visually Impaired
Northwest Kansas Domestic and Sexual Violence Services inc
Professional Home Health Services
Reed Developmental Center
Senior Companion Program
Southeast Kansas Independent Living Resource Center (SKIL)
Spruce Villa Housing
St. John's Inc
St. John's Assisted Living
St. John's of Victoria
Sterling House
Sundance Apartments
Sunrise Apartments
Woodhaven Apartment, L P
Wyndam Place Senior Residences
Advocacy Unlimited
Area Mental Health Center
Catholic Social Service
Christian Counseling Associates
Community Support Services/Area Mental Health Center
Destiny Supports, Inc
Family Ministries, Inc
Garden Valley Retirement Village
Health Department, Finney County
Homestead Assisted Living
Housing Authority, Garden City
Mira Vista Apartments
MOSAIC of Garden City
New Hope, Inc
Providence Professional Services
Regional Prevention Center of Southwest Kansas-Garden City
Southwest Developmental Services Inc
SouthWest Kansas Area Agency on Aging
Southwest Kansas Regional Prevention Center
Summitt ResCare Kansas
Sunflower Case Management, Inc
Sunflower Special Services, Inc.
Sunshine Horizons Nurse Practitioner Clinic
United Methodist Community Health
You Are My Sunshine LLC #2
Area Mental Health Center
Arrowhead West, Inc
Brookdale Sterling House
Bucklin Community Clinic
City of Bucklin Police Department
C & S Medical Clinic PA
Center for Independent Living
Crisis Center of Dodge City
Health Department, Ford County
Hill Top House
Hospice of the Prairie & Prairie Home Health
Housing Authority of Dodge City
Housing Authority of the City of Dodge City/Public Housing/Low Income Housing
Housing Authority of the City of Dodge City/Senior Citizens South Hi Rise
Kansas Soldiers Home
Long Term Care Ombudsman-Region V
Medical Heights Medical Center
Mexican American Ministries
New Chance, Inc
Parkview Retirement Apts
Presbyterian Manor of the Plains
Senior Center of Spearville
Senior Center, Inc of Dodge City
Senior Citizens, North Hi Rise
South West Kansas Area Agency on Aging
Spearville Clinic
Trinity Association of SouthWest Kansas
Trinity Manor Nursing Home
United Methodist Community Health
Via-Christi Home Medical
Western Plains Medical Complex
WIC - Ford County Health Department
Health Department, Gove County
Dawson Place
Graham County Hospital
Graham County Hospital Clinic
Graham County Sheriff's Department
Health Department, Graham County
Hospice Services
Kobler Developmental Center/DSNWK
Living Independently in Northwest Kansas
Northwest Kansas Housing Inc
Area Mental Health Center
Bob Wilson Memorial Hospital
City of Ulysses Police Department
Family Practice Associates of Ulysses
Gerstberger Medical Clinic
Health Department, Grant County
Heritage Home Care
Lewis Psychological Services
Park View Assisted Living
Senior Center - Grant County
The Legacy at Park View
Ulysses Family Physicians
United Methodist Mexican American Ministries
Bethel Home Inc
Cimarron One Apartments
City of Cimarron Police Department
Gray County Sheriff
Health Department, Gray county
Hill Crest Apartments
Montezuma Medical Clinic
Rustic Hills Apartments
The Shepherd's Center
City of Tribune Police Department
Greeley County Hospital
Greeley County Long Term Care
Greeley County Sheriff
Health Department, Greeley County
Hamilton County Family Practice Clinic
Hamilton County Hospital
Hamilton County Sheriff/Health
Hamilton County Sheriff/Hamilton County Law
Health Department, Hamilton County
Seasons of Life Living Center
Sunflower Square
City of Satanta Police Department
City of Sublette Police Department
Haskell County Sheriff
Health Department, Haskell County
Ponca Manor Apartments
Satanta Aging Program Inc
Satanta District Hospital & Long Term Care
Satanta Senior Citizen Home Satanta District Hospital & LTCU
Sublette Clinic
Sublette Plaza Apartments
Health Department, Hodgeman County
Hodgeman County Sheriff
Advocacy Services of Western Kansas, LLC
Family Health Center - Deerfield
Family Health Center - Lakin
High Plains Retirement Village
Housing Authority, Lakin
Health Department, Kearny County
Kearny County Home Health Agency
Kearny County Hospital
Kearny County Sheriff
Westridge Apartments
Elmore Heights Apartments
Friendship Manor - Lakewood Senior Living Haviland, LLC
Greensburg Family Practice
Health Department, Kiowa County
Housing Authority, Inc, Kiowa County
Iroquois Center for Human Development-Mental Health Center
Kiowa County Memorial Hospital
Kiowa County Sheriff
Kiowa Komotara Greensburg Housing Authority
Green Meadows
Health Department, Lane county
Healy Golden Agers
Housing Authority, Dighton
Lane County Hospital
Lane County Long Term Care
Lane County Medical Clinic
Lane County Sheriff
Low Income & Retirement Housing
Sunrise Village
City of Oakley Police Department
Developmental Services of Northwest Kansas
Health Department, Logan County
Housing Authority, Oakley
Logan County Hospital
Logan County Manor
Logan County Sheriff
Northwest Kansas Educational Service Center
Westview Center
Artesian Valley Health System-Lone Tree Retirement Center
City of Meade Police Department
Fowler Community Clinic
Fowler Nursing Home
Fowler Rural Health Clinic
Health Department, Meade County
Meade County Sheriff
Meade District Home Health Agency
Meade District Hospital
Meade Rural Health Clinic
Parkview Village
Plains Rural Health Clinic
Wheatland Estates
City of Elkhart Police Department
City of Rolla Police Department
Health Department, Morton County
Morton County Law Enforcement Center
Rolla Medical Clinic
Craig Home Health Care
Grisell Memorial Hospital and Clinic
Grisell Memorial Hospital LTCU
Health Department, Ness County
Ness City Medical Clinic
Ness County Home Health/Elder Care
Ness County Hospital
Ness County Hospital Home Health
Ness County Sheriff
Andbe Home
City of Norton Police Department
Health Department, Norton County
High Plains Mental Health Center
Hospice Services (serves 13 nw & Nc counties)
Logan Manor Community Health Services
Norton County Hospital
Norton Manor
Norton Medical Clinic
Sheriff, Norton County
Whispering Pines
City of Osborne Police Department
Downs Clinic
Golden Living Center - Downs
Health Department, Osborne County
High Plains Mental Health Center
Housing Authority, Downs
Housing Authority, Natoma
Living Independently in Northwest Kansas (LINK)
Osborne County Memorial Hospital
Osborne County Sheriff
Parkview Care Center
A Healthy Choice Clinic
City of Larned Police Department
Country Place Senior Living
Health Department, Pawnee County
Larned HealthCare Center
Pawnee County Sheriff
Pawnee Plaza Housing Apartments
Pawnee Valley Community Hospital
Pawnee Valley Medical Associates
City of Logan Police
City of Phillipsburg Police Department -Phillips co sheriff
Health Department, Phillips County
Housing Authority, Logan
Housing Authority, Phillipsburg
Logan Manor Assisted Living
Logan Manor Community Health Services
Logan Medical Clinic
Phillips County Home Health Agency
Phillips County Hospital
Phillips County Medical Clinic
Phillips County Retirement Center & Prairie Wind Villa Assisted Living
Phillips County Sheriff
City of Atwood Police
City of McDonald Police Department
Good Samaritan Center-Atwood
Health Department, Rawlins County
Rawlins County Clinic/Atwood
Rawlins County Health Center
Rawlins County Sheriff
Wheatridge Manor-City of Atwood Housing Authority
Cherry Tree Apartment
City of Plainville Police Dept
City of Stockton Police Dept
Country Lane Apartments
Health Department, Rooks County
Rooks County Home Health Agency
Rooks County Sheriff
Solomon Valley Manor
Wheatland Apartments
City of LaCrosse Police Department
Rush County Medical Clinic
Rush County Nursing Home
Rush County Sheriff
Washington Heights Apartments
Wegele, Joyce
City of Russell Police Department
Health Department, Russell County
Housing Authority, Luray
Main Street Manor
Northview Apartments
Pioneer Development Center
Rural Health Clinic
Russell County sheriff
Russell Regional Hospital Specialty Clinic
Russell Regional Hospital/Physician's Clinic
Farmer Clinic - St. John
Farmer Clinic - Stafford
Health Department, Stafford County
HUD Housing Office
HUD Housing Office
Kenwood Plaza
Leisure Homestead Association
Leisure Homestead at St. John
Newell Housing, Stafford Housing Authority
St John Clinic
Stafford County Hospital Home Health Services
Stafford County Sheriff
Stafford County Hospital
Stafford County Hospital Medical Clinic
Health Department, Stanton County
Housing Authority - Stanton County (Sunset Village)
Stanton County Family Practice/Stanton County Hospital
Operation Rainbow
Stanton County Clinic
Stanton County Family Practice
Stanton County Hospital/ Long Term Care
Stanton County Hospital Long Term Care Unit
Stanton County Sheriff
Sunset Village (Stanton County Housing Authority)
City of Hugoton Police Department
H & R Quality Apartments
Health Department, Stevens County
Pioneer Manor/Stevens County Hospital Long Term Care
Stevens County Hospital
Stevens County Hospital Home Health Agency
Stevens County Law Enforcement Center
Stevens County Medical Clinic
Sunflower Plaza Apartments (Stevens Co Housing Authority)
Westfield Apartments
Amber Waves Apartments
Apria Healthcare
Citizens Medical Center
City of Brewster Police Department
City of Colby Police Department
Colby House LP
Colby Medical and Surgical Center
Developmental Services of Northwest Kansas
Docs on Call, PA
Family Center for Health Care
Health Department, Thomas County
Heartland Rural Counseling Service
High Plains Mental Health Center
Hospice Services, Inc
Housing Authority of the City of Colby
Colby Care Center Nursing Home
L & C Home Health Agency
Living Independently in Northwest Kansas
Meier Clinics
Prairie Senior Living Complex
Sunflower Apartments
Thomas County Sheriff
Apple Junction Apartments (Housing Authority)
City of Wakeeny Police Department
Deines Apartments
Keeney Village - Housing Authority Wakeeny
Trego County Home Health
Trego County Lempke Memorial Hospital
Trego County Long Term Care
Trego County Sheriff
Trego Manor
Wakeeny Family Care Center
Adult Day Care
Health Department, Wallace County
Housing Authority
Prairie Village Retirement Center
Wallace County Family Practice
Wallace County Health Services
Wallace County Sheriff
Weskan Elementary School
Golden Belt Home Health & Hospice
Health Department, Wichita County
Housing Authority - Parkview Apartments
Wichita County Health Center
Wichita County Health Center Clinic
Wichita County Health Center Long Term Care
Wichita County Sheriff
KC METRO APS STAKEHOLDERS:

Cottonwood
Independence Inc.
Code Enforcement Douglas County
Lawrence Humane Society
Lawrence Community Drop In Center; Sally Bartlett
Bert Nash Lawrence, KS
Community Living Opportunity (CLO)
Brandonwoods Lawrence
Lawrence Jayhawk Area Agency on Aging, Inc. Topeka,
Medicalodges of Eudora
Eudora Police Department
Linda Hasler, Hiwja Canda, Rain; Lawrence Memorial
Prairie Ridge Place Apartments
Lawrence-Douglas County Fire/Medical; Eve Tolefree
Hillside Village of DeSoto; Lesa Duryea
Douglas county senior services
Ransom Memorial Hospital; Julie Janssen
Babcock Place
Baldwin Police
Douglas County Sherriff
Lawrence Housing Authority
Wy/LV Area Agency on Aging
Alliance Home Health
Adult Health Service
Bonner Springs PD
Blessed Trinity Home Health
Board of Public Utilities
Bonner Springs Nursing & Rehab
Best Choice Home Health
Housing Authority
Code Enforcement
Crosslines Retirement Center
Cody Plaza Apartments (LV)
Council on Aging (LV-AAA)
County Club Estates LP
Life Care Center of Osawatomie
Louisburg Healthcare Rehabilitation Center
Medicalodges
North Point skilled Nursing Center
Vintage Park LLC
Christian Care Cottage #2
Heart to Heart Home Plus
Ottawa Retirement Plaza
Ottawa Retirement Village
Richmond Healthcare & Rehabilitation Center
Village West
Wellsville Manor

WY CO CDDO
Caring Hearts
Crossline Towers II
Cushing Memorial Hospital (LV)
Community Works
The Dreamworks
Edwardsville PD
Eagle Case Management
Golden Living Nursing Centers
Godern Living Senior Center (LV)
Light House of Hope
Homeless Shelters
Johnsonville Boarding Home
Kansas City Hospice
KCKPD
University of Kansas Medical Center
Kindred Long Term Acute Care Hospital
Leavenworth PD
Lansing PD
Life Care Center of KC
Livable neighborhoods
Osawatomie State Hospital
Ransom Memorial Hospital
Miami County Medical Center
Mason’s Memory LLC
Alia County Health
Paola, KS
COF Training Services, Inc.
Elizabeth Layton Center(Mental Health)
Franklin County Mental Health
Adult Health Services, Inc.
Alliance Home Health Care, Inc.
All Services Home Health Care
Always Best Care Senior Services
Always There Senior Care of Kansas City
American Companion Care
Assisted Services
Assurance Companion Care
At Home Health Care
Avalon Home Health, Inc.
Axiom/Comfort Keepers
Barr Private Care
Benefits of Home -SeniorCare
Blessed Trinity Home Health Care
Caregivers Home Health
Care Minders Home Care
Carestaff of Kansas City
The Caring Heart
ACJC Day-Residential Care, LLC
Adriel Skilled Residential & Day Services
Advocacy First
Alternative Solutions, Inc.
Bethesda Lutheran Homes and Services, Inc.
Bethesda Faith Village
A Better Way, LLC
Caring Hands Adults & Youth Services, Inc.
Community Connection, LLC
Community Living Opportunities, Inc.
Dreams Work, Inc.
Dreamweaver Residential & Day Services
Elite Residential Care
F.A.M.I.L.I., LLC
A Family Tree Enterprises, LLC
A Fresh Start
The Green Express Studio, LLC
HappySun Care Services, LLC
Haven House, LLC
Heartland, Inc., dba L’Arche Heartland
Heartstrings Community Foundation
Horizon Homes and Services, Inc.
Jenian, Inc.
Johnson County Developmental Supports
Kansas Focus – Family Options & Comm. Supports
Kindred Services, LLC
Lakemary Center, Inc. – Johnson County
Life Centers of Kansas
Light House of Hope
Loving Care Services, LLC
MOSAIC – Kansas City
New Alliance Services, Inc.
Options Services, Inc.
People First Network of Kansas
Progressions
Progressive Enterprises, Inc.
Reflection of Peace Home Care & Asst.
Living
ResCare Kansas City, Inc.
Residential Solutions
Serene Care
Sweet Life, LLC
CDDC
TCJ Enterprise
VIP Day Services
Autism Enhancement
Experiences Unlimited
Graves, Inc.
Great Expectations
Home Base, LLC
Limited License CSP’s
Life MAGNIFIED
Malotte Care Provider Services, Inc.
OSAAT
Plan B, LLC
Rose Residential & Day Services
Licensed CSP’s (Case Mgmt. Services Only)
Arcare, Inc.
Case Management Services, Inc.
Daldrup, Bruce
DreamZz 2 Reality
Integrated Behavioral Technologies, Inc.
Jenian, Inc.
Open Options, Inc.
dba UCP of Greater Kansas City
Pathmakers
Special Helping Hands, LLC
Attachment C

Adult Protective Services Advisory Committee Members

• Beth Lange- SRS Legal
• Bob Bethell- State Representative- Chair of Aging and Long Term Care Committee
• Brian Bolen- SRS Community Supports and Services
• Christina Hicks- SRS –APS Kansas City Region
• Cindy Luxem- Kansas Health Care Association
• Debra Zehr- LeadingAge Kansas
• Denise Voss- SRS- West Region
• Jean Krahn- Kansas Guardianship Program
• Joe Ewart- Kansas Department on Aging
• Kristine Smith- SRS- APS East Region
• Laura Dickinson- Kansas Guardianship Program
• Leslie Huss – SRS – APS Program Manager
• Loren Snell- Kansas Office of the Attorney General
• Mike Oxford- Topeka Independent Living Resource Center
• Rachel Monger- LeadingAge Kansas
• Sky Westerlund- National Association of Social Workers- Kansas Chapter
• Terry Koenig- School of Social Welfare, University of Kansas
• Timothy Keck- Kansas Department of Health and Environment
• Tom Laing- Interhab
Adult Protective Services Advisory Committee Meeting Notes Summary  
February 29, 2012  
SRS Learning Center- Room C  
1:30-3:30

**Members Present:**
Kara Walters  Cottonwood Inc  
Tim Keck  KDHE  
Sky Westerlund  KNASW  
Kristine Smith  SRS-APS  
Denise Voss  SRS-West Region  
Sherry Dyder  DSNWK  
Rachel Monger  LeadingAge Kansas  
Loren Snell  Attorney General  
Pamela Beach  SRS-Central Office  
Jean Krahn  Kansas Guardianship Program  
Laura Dickinson  KGP  
Cindy Luxem  KHCA  
Gina Meier-Hummel  SRS- CFS  
Leslie Huss  SRS-APS

Meeting began at 1:40 pm

**Welcome and Introductions**

**History and Overview of the APS Advisory Committee:**
- Leslie provided an overview of the Advisory Committee which began meeting in August 2011 to address the revision of the APS policies.
- This ongoing advisory committee will assist APS in achieving its overall mission through:
  - Gathering feedback
  - Providing input on program improvements
  - Working on specific committee related tasks
- The committee members were each asked what could they bring (either personally or professionally) to the Advisory Committee. The committee members bring to the table a vast array of experience, perspectives, and interests:
  - Past and current experience working with APS staff and as an APS social worker
  - Work with social workers
  - Perspective of a community provider
  - Work with the Medicaid system
  - Investigating fraud
  - Over 30 years working in the Kansas Guardianship Program
  - Sharing of information
  - Knowledge of APS policies
• Worked with many agencies involved in providing service and supports to adults who are vulnerable
• Knowledge of the legal system and experience prosecuting fraud cases
• Personal experiences with aging parents

• Other ideas and input from Advisory Committee members:
  o Loren suggested that SRS look into working with NAPSA to ask for assistance and see if they could do an evaluation of the program.
  o Rachel noted one of the biggest concerns she hears from her non-profit long term care providers is the issue of fiduciary abuse.
  o Social workers need more resources.
  o Use Kansas Advocates for Better Care as a resource and referral guide.
  o When SRS does its internal audit of the APS program, it should seek input from stakeholders.
  o A lot of APS referrals are really not abuse neglect situations, but rather an individual simply needing a referral to services.

APS Updates:
• APS Program Improvement Time Line- Leslie gave an overview of the APS Program Improvement Timeline:
  o February 2012
    ▪ Convene internal SRS workgroup (on-going)
    ▪ Review SWOT analysis (completed 7/11)
    ▪ Identify immediate priorities (policies and procedures), i.e. KIPS
    ▪ Develop list of local, regional and statewide stakeholders to engage on a regular basis
    ▪ Critical Link training for APS/CPS workers (Completed on 2/24)
    ▪ Statewide Program Manager reports directly to Divisional Director for better business management and accountability
    ▪ APS Advisory Committee meeting
    ▪ Develop a Mission Statement for Office of Adult Protective Services
    ▪ Develop an audit proposal and scope statement
  o March 2012
    ▪ Office of Adult Protective Services created under the Division of Children and Family Services
    ▪ Reorganize administrative staff oversight of the program
    ▪ Identify measurable APS performance goals (work with NAPSA)
    ▪ Discuss APS public awareness campaign (funding)
    ▪ Develop prevention plan (work with NCPEA)
    ▪ Present APS audit proposal/scope statement to SRS Audit Committee for consideration (scheduled for 3/1/2012)
  o April 2012
    ▪ Staff for new office designated/hired and aligned: Including Statewide Program Manager, Assistant Program Manager and 4 Regional Assistant Program Administrators
April/May 2012
- Convene statewide meetings of APS stakeholders (meet quarterly)

May 2012
- Complete Interagency MOU draft for consideration by SRS, AG, KDHE and Dept. of Aging:
  - Robust action on all cases, large and small
  - Utilize and coordinate services of Abuse, Neglect, and Exploitation (ANE) unit in AGs office and Fraud Unit at SRS
- Convene internal SRS-APS workgroup (individual workgroups will be meeting prior to this)
- Develop statewide staffing patterns per APS case read reports
- Identify appropriate Standards of Practice per NAPSA to be adopted

June 2012
- Incorporate prevention plan into APS Standards of Practice to Prevent abuse and neglect before it ever occurs in the first place
- Convene training seminar for APS social workers and intake workers to improve cooperation, communication and collaboration

July 2012
- Launch a public awareness campaign on adult abuse, neglect and exploitation

Internal SRS/APS Workgroup-
- On February 14, 2012, SRS convened an internal SRS-APS workgroup. The goal of the first meeting was to gather feedback, concerns, and “next steps” from various APS staff from across the 4 SRS Regions. Six major issues were identified and workgroups assigned to address these issues:
  - Policy and Procedures
  - Staffing Needs
  - Vision and Mission of APS
  - Communication with stakeholders
  - Training
  - Collaboration with local law enforcement and the Attorney General’s Office
- The purpose of these six workgroups is to provide task specific information, research, recommendations that would be forwarded to SRS and/or the APS Advisory Committee for further consideration.
- The entire workgroup will reconvene in May. In the meantime, the workgroups will be working on various tasks.

Mission Statement for APS:
- Leslie presented a draft mission statement to begin discussion: “Safeguarding the well-being of vulnerable adults”
- Discussed what the committee thought the APS Mission statement should look like
  - Statement should be short and broad in scope
  - Other key words and phrases mentioned for possible use in the mission statement:
    - Minimize risk
    - Investigate abusive conduct against vulnerable adults
- Provide protective and supportive services which enhance independence, dignity, and right to self determination
- Promoting
  - The committee was asked to think about other key words and phrases for a mission statement and bring back for discussion at next meeting.

**Other:**
- Concern that there is a duplication of services in the communities. This could be the result of a perception that issues are not being taken care of and someone needs to step up to the plate.
- The reality of this is there are often times resources in place, people just don’t know about how to access them. There needs to be better communication and education on available community resources for persons who are vulnerable.

**Next Steps/Meeting:**
Based on the availability on those attending today’s meeting, the next APS Advisory Committee meeting was scheduled for Wednesday, March 21, 2012 from 1:00-4:00 at the SRS Learning Center.

Meeting concluded at 3:35.
Adult Protective Service Organizational Chart

Secretary

ISD Deputy Secretary

CFS Director
K0066868

APS Program Manager
PSE II
K0044631

Regional Directors

Regional PA’s

APS - East Region
PSE II
K0162719

APS Kansas City
Region
PSE I
K0164716

APS West Region
PSE I
K0074776

APS Wichita Region
PSA I
K0162647

APS SW Supervisor

APS SW Specialist

APS SW Supervisor

APS SW Specialist

APS SW Supervisor

APS SW Specialist

APS SW Supervisor

APS SW Specialist
Department of Social and Rehabilitation Services
Children and Family Services

presents:

CONNECTING VULNERABLE KANSANS:
WHAT’S NEW IN ADULT PROTECTIVE SERVICES?

Come join us at one of the upcoming stakeholders’ meetings to hear what Kansas is doing to protect and support its most vulnerable adults and provide input on how responses and services could be improved.

<table>
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<tr>
<th>DATE</th>
<th>LOCATION</th>
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<tbody>
<tr>
<td>Tuesday, April 24, 2012</td>
<td>SRS Learning Center- Rooms A and B</td>
</tr>
<tr>
<td>1:30pm - 3:30pm</td>
<td>2600 East Circle Drive South</td>
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<tr>
<td></td>
<td>Topeka, KS 66606</td>
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<tr>
<td>Wednesday, April 25, 2012</td>
<td>Pittsburg SRS- Sunflower Ballroom</td>
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<tr>
<td>2:00pm - 4:00pm</td>
<td>320 S. Broadway</td>
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<tr>
<td></td>
<td>Pittsburg, KS 66762</td>
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<td>Wednesday, May 2, 2012</td>
<td>Wichita Regional SRS</td>
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<tr>
<td>1:30pm – 3:30pm</td>
<td>230 E. Williams, Room 3080</td>
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<tr>
<td></td>
<td>Wichita, KS 67201</td>
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<td>Thursday, May 3, 2012</td>
<td>Kansas City SRS Service Center</td>
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<tr>
<td>2:00pm – 4:00pm</td>
<td>402 State Ave</td>
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<tr>
<td></td>
<td>Kansas City, KS 66101</td>
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<td>Tuesday, May 8, 2012</td>
<td>Dodge City SRS</td>
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<tr>
<td>2:00pm- 4:00pm</td>
<td>1509 Ave P</td>
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<tr>
<td>Wednesday, May 9, 2012</td>
<td>Salina SRS</td>
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<tr>
<td>10:00am – 12:00pm</td>
<td>901 Westchester Suite A</td>
</tr>
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<td>Salina, KS 67401</td>
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