

## MINUTES

### JOINT COMMITTEE ON INFORMATION TECHNOLOGY

April 27, 2011  
Room 144-S-Statehouse

#### Members Present

Representative Joe McLeland, Chairperson  
Senator Marci Francisco  
Senator Tom Holland  
Senator Garrett Love  
Representative Mike Burgess  
Representative Terry Calloway

#### Members Absent

Senator Mike Petersen  
Senator Vicki Schmidt  
Representative Nile Dillmore  
Representative Harold Lane

#### Staff Present

Aaron Klaassen, Kansas Legislative Research Department  
Amy Deckard, Kansas Legislative Research Department  
Norm Furse, Office of the Revisor of Statutes  
Daniel Yoza, Office of the Revisor of Statutes  
Don Heiman, Legislative Chief Information Technology Officer  
Gary Deeter, Committee Secretary

#### Conferees

Karin Brownlee, Secretary, Kansas Department of Labor  
Bob Hasslinger, Consultant, IT21  
Don Heiman, Legislative Chief Information Technology Officer

#### Others Attending

See attached sheet.

The Chairperson called the meeting to order at 8:05 a.m. and welcomed Karin Brownlee, Secretary, Kansas Department of Labor (KDOL), who provided an update on the agency's Unemployment Insurance Modernization Project (UIM). Ms. Brownlee observed that, during her years as a senator, she was aware of the problems associated with the project: vendor contracts terminated, the project being recast, payments not linked to deliverables ([Attachment 1](#)). When she began her new position, she contracted with vendor IT21 to evaluate the project and make recommendations. She commented on several issues that are being addressed:

- The need for more effective oversight of the project;
- An action plan in response to audits; and
- Payments commensurate with deliverables rather than based on billable hours.

Ms. Brownlee referenced several contracts to illustrate her points.

Bob Hasslinger, IT21 consultant for the UIM, detailed what he found lacking in the project and in the Call Center, and what has been done to correct the deficiencies. He provided a remediation plan to put the project back on track ([Attachment 2](#)). He also provided statistical analysis to show what results have been achieved to date and what new baselines have been established. He noted vendor staff reductions and the shifting of work load from vendor to in-house staff; these and other changes will reduce the annual expenditures on the project by \$12.3 million. He commended the KDOL staff for their work.

Answering questions, Secretary Brownlee and Mr. Hasslinger shared the following information:

- The original vendor was Bering Point (2004). After Bering Point was terminated, the vendor was IBM. The contract with IBM was terminated in 2008.
- Oracle sold the project more seat licenses than there were staff to use them.
- The project has instituted Time Pilot to log employee and vendor hours.
- Besides the previous user-acceptance testing, new evaluations include load testing and regression testing.
- IVV (Independent Verification and Validation) was done by SysTest, but no follow-up was done to provide an action plan to correct deficiencies. The Secretary recommended developing a statewide list of vendors to avoid.
- The current project plan follows the original design document.
- The project, originally scheduled to be completed by October 2011, will be extended one more year.
- The system is not currently stable; there are numerous problems that need to be addressed before the system can function as it was designed to do.

Responding to further questions, Morey Sullivan, Acting Chief Information Technology Officer for the Executive Branch, replied that documentation was provided to his office. He has assisted the agency project testing procedures, but his office only provides oversight to assure that project procedures are followed.

Rod Hess, former software manager for KDOL, offered comments regarding the project. He noted that SysTest gave the project passing grades and that users signed-off on releases 1 and 2.

Secretary Brownlee agreed to send the SysTest oversight reports to the JCIT.

*The JCIT minutes for March 30 were approved. (Motion by Representative Burgess, seconded by Senator Holland)*

Don Heiman, Legislative Chief Information Technology Officer, gave an update on the Kansas Legislative Information Systems and Services (KLISS) project (Attachment 3). He stated that a punch list was developed to clear up issues and problems: the first list (31 items) has been completed except for three issues, and the second list will be cleared up by the end of the Propylon contract on June 30. Mr. Heiman introduced John Harrington, Executive Vice President of Propylon.

Dave Larson, Director, Legislative Computer Services, stated that Microsoft licenses will continue to be available for legislators and legislative staff.

The meeting was adjourned at 9:30 a.m. No further meeting was scheduled.

Submitted by Gary Deeter  
Edited by Aaron Klaassen

Approved by the Committee on:

December 13, 2011

(Date)