

Office of the Director of
Vehicles
915 SW Harrison St
Topeka KS 66612-1588



Phone: 785-296-3601
FAX: 785-291-3755
www.ksrevenue.org

Nick Jordan, Secretary
Donna Shelite, Director of
Vehicles

Department of Revenue

Sam Brownback, Governor

Legislative Testimony

To: Committee on Transportation, Senator Mike Petersen, Chairman

From: Donna Shelite, Director of Vehicles
Kansas Department of Revenue

Date: February 5, 2013

Subject: SB 68 – Driver’s License Examinations; locations

Mr. Chairman, and members of the committee, it is a pleasure to appear before you regarding SB68. This bill concerns the location of driver’s licenses examination stations across the state. Currently K.S.A. 8-235d(a) states an original application for drivers’ licenses and instruction permits, as distinguished from applications for renewals of licenses, shall be held in the county where the applicant resides or at a place adjacent thereto reasonably convenient, with exception of issuance of commercial driver’s license (CDL)

For many years the Division has not been able to completely comply with these requirements because of resource limitations. The Division supports an amendment to K.S.A. 8-235d(a) to allow the Secretary of Revenue to determine reasonable locations for all full service stations, thereby allowing the division to streamline and improve driver services statewide.

The division is currently using four business models to provide all drivers’ license services.

1. Full service State Driver License locations that include CDL knowledge and skills testing. (11 locations) Some locations are 1 person offices.
2. Full service State Driver License locations that include all vehicle testing except CDL skills testing. (22 locations) Some locations are 1 person offices.
3. Renewal and ID Card services at County Treasurer locations staffed by county agents staff. (80 locations)

4. Thirteen County Treasurer locations operate with both county and state driver license staff on a limited schedule providing limited full service testing.

Currently we are re-examining the driver's licensing services across the entire state and looking for ways to improve efficiencies and services. The Division identifies 5 areas of concern:

1. Safety of employees
2. Fraud vulnerability (reduce vulnerabilities to fraud and abuse)
3. Federal regulations in regard to CDL testing
4. Management control of the testing processes (staff training, quality control, auditing)
5. Cost of staff travel, hours of staff travel and equipment for full service offices

The Division believes with this amendment, it will have the flexibility to provide better, more complete driver services statewide by combining employees in underserved areas and streamlining the current business model to more evenly distribute the testing availability and work processes.

Thank you for your attention. I would be happy to answer your questions.