# Committees on Health & Human Services and Senate Judiciary

Present

HB 2306/SB 430

An amendment to K.S.A. 39-935, relating to inspection reports of adult care homes.

#### A Matter of Record



#### Introduction

- Kansas Department on Aging (KDOA) and other entities conduct quality inspections of nursing facilities and other long-termcare provider facilities
- Inspections are documented and include objective and subjective results
- Documented deficiencies are considered a 'peer review'

- Documents include but are not limited to Form Health Care Financing Administration) HCFA-2567, quality indicators and other quality assurance documents
- Significant variations are evident in enforcement of rules and regulations, within regions of State and between Kansas and other States and within types of nursing facilities
- Residents medical records are best record of facility's practices and outcome

## Kansas Department on Aging (KDOA) and other entities conduct quality inspections of nursing facilities and other long-term-care provider facilities

- Nursing facilities are a highly regulated profession
- Nursing facilities strive for quality care through volunteer quality improvement programs and procedures

## Kansas Department on Aging (KDOA) and other entities conduct quality inspections of nursing facilities and other long-term-care provider facilities

- KDOA surveys nursing facilities to assure compliance with Federal Regulations (42 CFR Part 483, Subpart B) in order that they may receive payment under Medicare and Medicaid programs
- Survey results are for nursing facility to obtain licensure and payments; never intended for use in civil cases to determine liability

## Inspections are documented and include objective and subjective results

- Focus of KDOA surveys varies from survey to survey, looking at many aspects of quality
- According to Legislative Post Audit, (12-01), "Some Department practices may contribute to inconsistencies (in classifying deficiencies correctly)...."

## Inspections are documented and include objective and subjective results

• Inspections look at "many aspects ...resident care, processes, staff/resident interaction and environment. There are over 150 regulatory standards that nursing homes must meet at all times." (Quote from Medicare.gov)

## Inspections are documented and include objective and subjective results

Because nursing home inspectors must exercise considerable judgment in evaluating...care, or how serious a violation may be, it's not realistic to expect absolute consistency among inspectors." (Legislative Post Audit, 12-01)

## Documented deficiencies are considered a 'peer review'

- Survey results indicate scope and severity yet the definitions of 'deficiency, harm and scope and severity are subjective.
   Regardless of scope and severity levels, documentation essentially the same
- Surveyors reference thousands of pages of regulations and standards to determine deficiencies, the potential for error is significant

## Documented deficiencies are considered a 'peer review'

The CMS-2567 has not been challenged for objective accuracy or clear definition

 Surveys and survey documents not designed to provide accurate third-party review of an individual resident's quality of care

# Documents include but are not limited to Form (Centers for Medicare and Medicaid Services) CMS-2567, quality indicators and other quality assurance documents

 Any document prepared for peer review purposes, any quality indicators, and any other quality assurance documents or any notes, should be inadmissible in a court of law

# Documents include but are not limited to Form (Centers for Medicare and Medicaid Services) CMS-2567, quality indicators and other quality assurance documents

- Any other evidence of the 'general pattern' and practice of the operation should not be admissible
- Federal regulation allows deficiencies to stand even if surveyors do not follow CMS survey procedures. [42 CFR Part 488.318(b)(2)]

Significant variations are evident in enforcement of rules and regulations, within regions of State and between Kansas and other States and within types of nursing facilities

- "There are significant differences between regions in the number of deficiencies cited, and even during our limited observations while accompanying inspectors we saw a few situations where violations either were or could be treated differently by different inspection teams....
- we think the Department can take additional steps to improve the consistent application and interpretation of regulations governing nursing homes." (Legislative Post Audit 12-02)

### Significant variations are evident

Centers for Medicare and Medicaid (CMS) issued a memorandum 10-10-02, updating procedures to "make the data obtained through the surveys more useful and relevant to the monitoring process and help to standardize the process among Regions."

### Significant variations are evident

CMS is formally conducting a study on inconsistency in survey process.

## Residents medical records are the best record of facility's practices and outcome

- Medical records are specific to resident
- Medical records are accepted court records
- Medical records satisfy 'burden of proof' providing a record of applicable standard of care

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- Utilizing the right record
- For the right reason
- At the right time