SBC Kansas Overview of Competition

Senate Utilities Committee January 25, 2005

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SBC Investment in Kansas

•	Retail access lines	924,000
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•	Employees & Retirees	6,300
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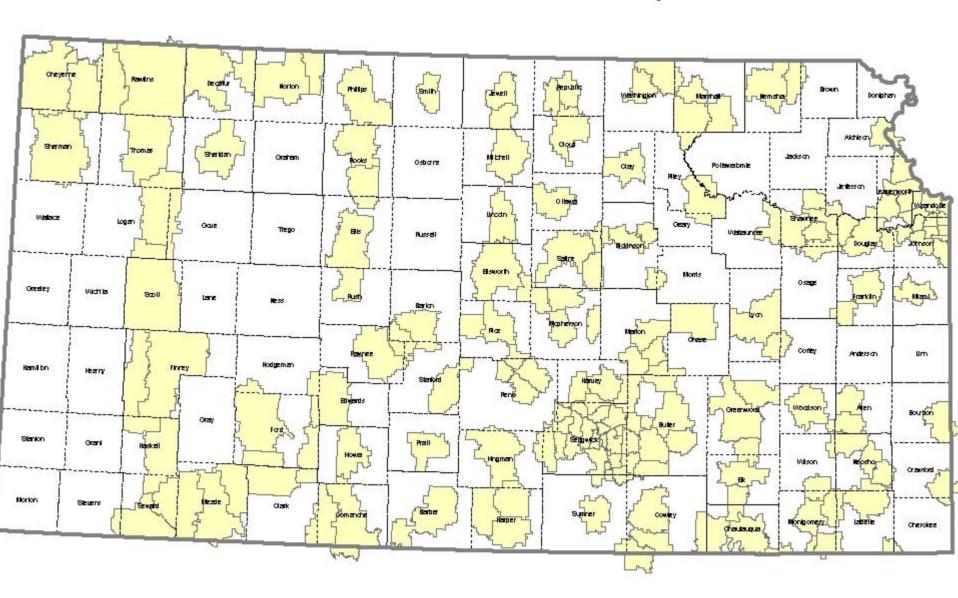
 Volunteer hours 	82,000
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•	Payroll	\$128M
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- Goods, services & investments \$165M*
- Grants \$1M

Total annual investment = \$427 million

SBC Local Service Map



Background

- Serving Kansas for 125 years
- Bell system divestiture 1984
- 1996 Telecom Acts
 - --Federal Act required incumbent companies to open their networks to competitors
 - --In return, local companies would be allowed to compete for long distance

1996 Kansas Act

Intended to foster competition

 Established Kansas Universal Service Fund

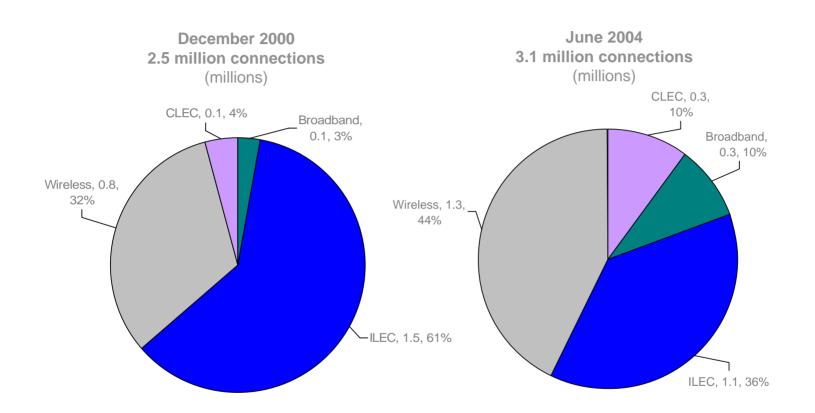
Allows the KCC to grant pricing flexibility

Choices in voice communications

Kansans enjoy a variety of communications options:

- Traditional wireline companies
- Competitive Local Exchange Companies (CLECs)
- Wireless (cellular)
- Cable
- Voice over Internet Protocol (VoIP)

Communications Evolution

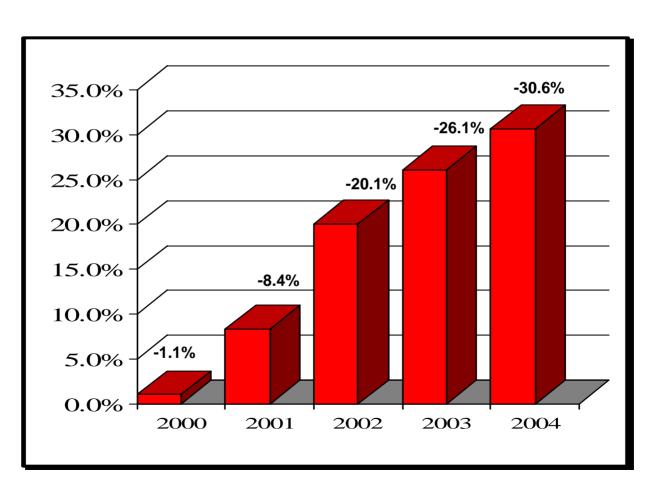


During the past three years, the communications market, residential and business, in Kansas grew nearly 25%. ILEC connections declined 26%, resulting in a 41% decline in ILEC share of total connections.

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SBC-Kansas line losses

Cumulative Line Losses

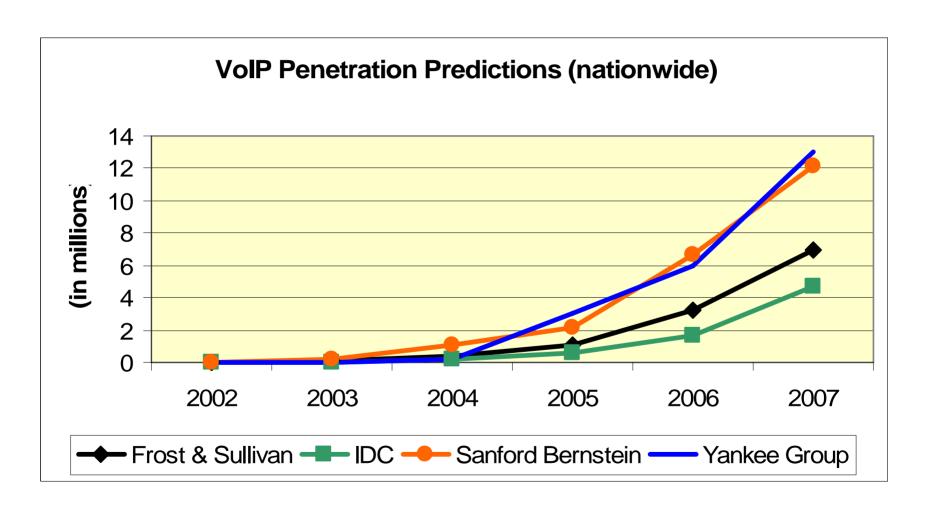


Wireless

 There are 1.3 million wireless subscribers in Kansas

 Wireless lines in Kansas have nearly doubled since December 1999

VolP



Broadband

 Today, over 75 percent of SBC customers have access to DSL service

Other Broadband Providers

- Cable (Cox, Time Warner, Comcast)
- Satellite (DirecWay)
- Wireless (Verizon, Sprint)
- Fixed wireless (Pixius)
- WiFi (McDonald's, airports)

Broadband

 The broadband market has increased from 26K customers in Dec 99 to 323K customers through June 2004

 Cable providers control 65% of the broadband market – DSL has 27%

Current issues

Pricing flexibility – KCC

Promotions parity – HB 2042