

Testimony of Misty Peirano  
TLC Advanced Nursing  
Hearing on: HB-2524 Nursing Services Agency Legislation Hearing  
Room-152-S

Dear Chairwomen and Committee Members,

First and foremost, thank you for the opportunity to be able to share my concerns. We all know that there is a healthcare crisis and those that have been working from the start or even just starting are working tired, sick, in some areas even positive for covid and still working, because there is such a shortage of help. So, what do we do here at TLC Advanced Nursing is we provide our staff to help fill the shifts that the facility cannot.

My current position is an office assistant I do the hiring, I also have been working on the marketing side trying to get people to come work for us. I am here to tell you that I have reached out to people that used to work for us to see if we can get more help, they no longer want to work in the healthcare industry. There are more and more that are quitting because of the pay, working sick, tired.

As a (CNA) Certified Nurses Aide my job when working a night shift, I would help get the residents to bed, stock items needed in their bathrooms for hygiene, personal items, help answer call lights, take residents to the rest room, check residents every 2 hours for rounds to make sure the residents stay dry, if not then change them. When working a 40 resident facility that is understaffed and doing this all by yourself cause the nurse is busy getting her/his stuff done. This puts residents at risk of more bed sores, falls because they need to go to the rest room, and you can't get to them, and list goes on and on. I have worked for both a facility and for agency and I am here to tell you I will never work for another facility again, one reason is the schedule they are not flexible at all and when life happens and must have off your job is always thrown in your face, the pay I can go work at Starbucks and make 14 an hour and less stress. I have seen over the years how the residents get treated by the facility staff verses the agency staff, agency staff gets personable with the residents and listens to them, and the facility staff doesn't act like they care lot of time its because they say we don't get paid enough. I have seen in every job that I have had if you pay your people good, they will do a good job. If the facilities are not able to pay for the great care please help with funding so these residents get the care they need and deserve.

If you put this law into effect our already in crisis healthcare will be in even more trouble cause people will quit and go work at Starbucks and make more money or other places. These agencies are not getting rich doing what they are doing. They are getting shifts filled.

Thank you for you time and hearing us Please vote No on putting a cap on healthcare when we are fighting a war on covid.