



### 1990's



- Declining patient volumes and revenues
- Outdated medical technology
- Facility in disrepair
- Low patient satisfaction
- Low morale
- Image not recovered from heart transplant issue
- Projected loss of \$20 million



### 1998



- Legislature and Governor Approved Hospital Authority
- Independent Board of Directors
- Permitted own bonding authority
- Ability to be run like a business



### Hospital's Mission

Statute 76-3302-(7) the needs of the citizens of the state of Kansas and of the university of Kansas medical center and its health sciences schools will be best served if the university of Kansas hospital is transferred to and operated by an independent public authority charged with the mission of operating a teaching hospital for the benefit of the university of Kansas medical center, providing high quality patient care and providing a site for medical and biomedical research.

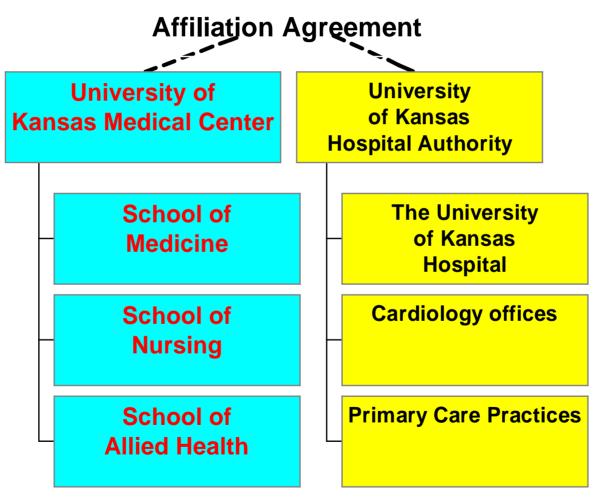


### October 1, 1998



- Keys to the building
- 10 days worth of operating revenue
- No endowment
- No state or local funding
- Vote of confidence from employees







# Community Board Members

- George Farha, MD
- Edward Chapman
- Pat Gaunce
- Robert Honse
- Eric Jager
- Betty Keim

- Dave Kerr
- Stu Lang
- Sharon Lindenbaum
- Thomas Murphy
- John Payne
- Charles Sunderland



### "Patient Care Comes First"



- Board demanded management provide highest quality patient care
- Changed culture, facility and technology
- Developed patient-oriented culture
- Modernized space
- Invested in new space and technology

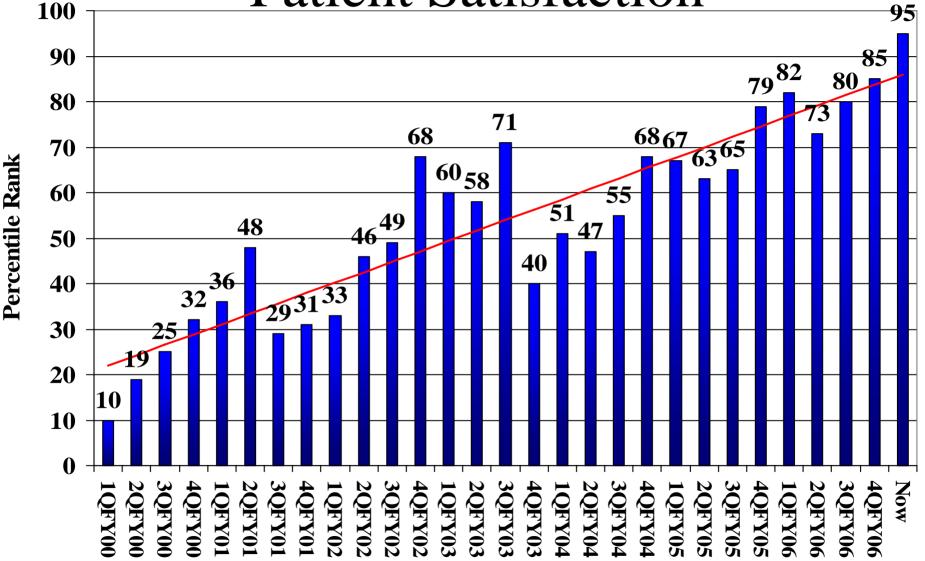


## Quality

- Ranked #11 of 95 academic medical centers in overall quality of care and patient safety
- Top 17 percentile of UHC on mortality
- Nationally recognized leader in 100K Lives campaign
- National leader in quality partnerships between physicians, nurses and hospital.
- Top 99 percentile in KC area on Patient Satisfaction
- First Annual Performance Achievement Award from the American Heart Association for stroke care in a six-state region.
- 2004 Commission on Cancer Outstanding Achievement Award, an award achieved by only eight percent of the cancer programs.



### **Patient Satisfaction**





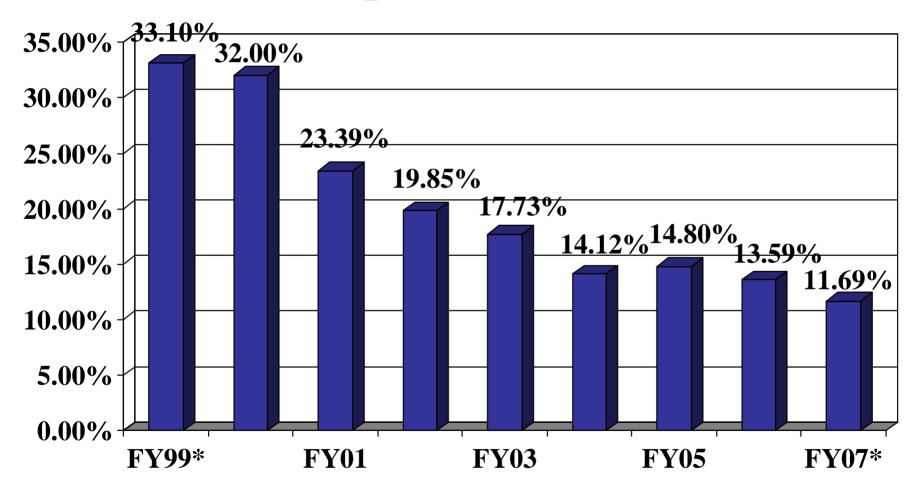
## Nursing



- Higher % of nurses with BSN degrees
  - 61% vs. 33% national
- Specialized nursing
- High satisfaction and low turnover
- First hospital in Kansas to achieve Magnet Accreditation



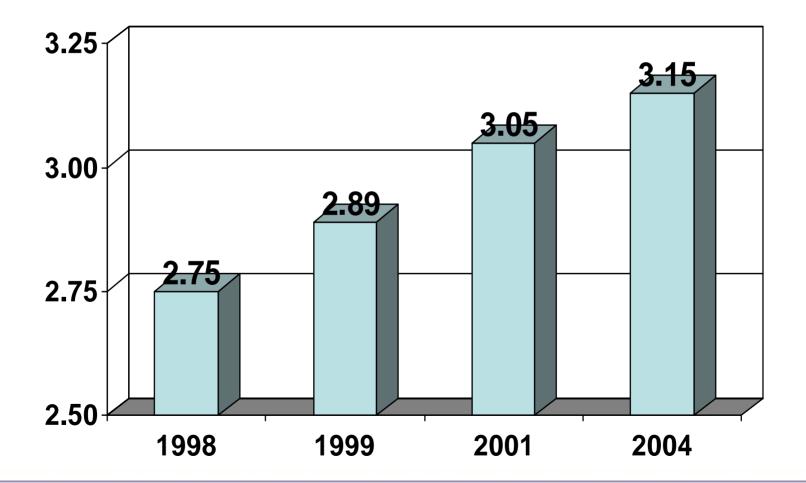
### Hospital Turnover



\*Fiscal Year 1999 was a 9 month period. The turnover for FY 1999 has been annualized for comparison.



#### **Employee Satisfaction**



Patient Volume 20,549 21,000 -19,699 19,460 20,000-18,989 18,746 19,000-17,357 18,000-17,000-16,000-14,896 14,537 15,000 -13,937 14,478 13,608 13,589 14,000-13,082 13,000-12,000 **FY95 FY97 FY99 FY01 FY03 FY05 FY07\*** 

The University of Kansas Hospital



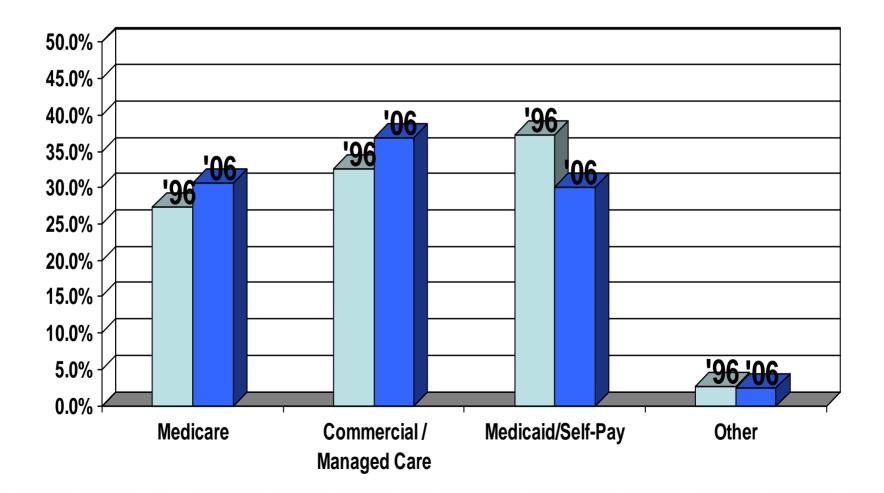
## Where Our Patients Come From



- Wyandotte County: 29%
- Johnson County: 20%
- Jackson County, MO: 14%
- KS (excl. Wy. & Jo.): 22%
- MO (excl. Jack.): 14%

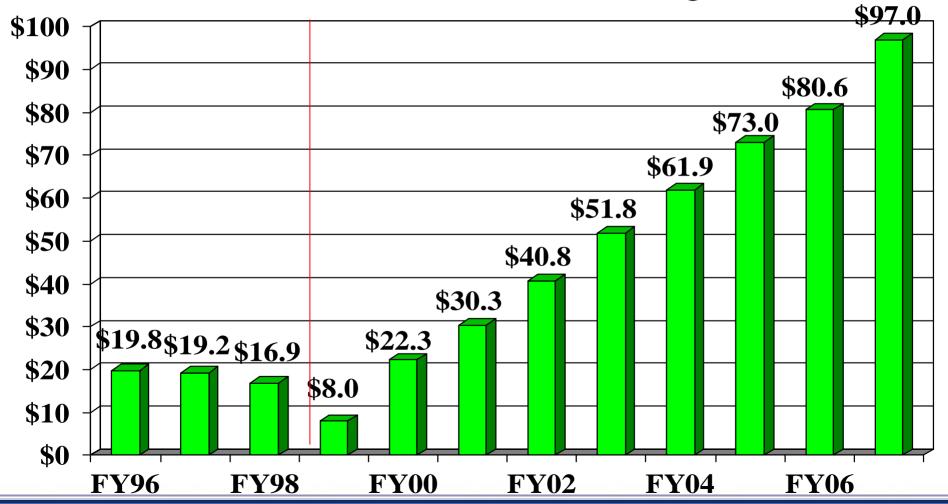


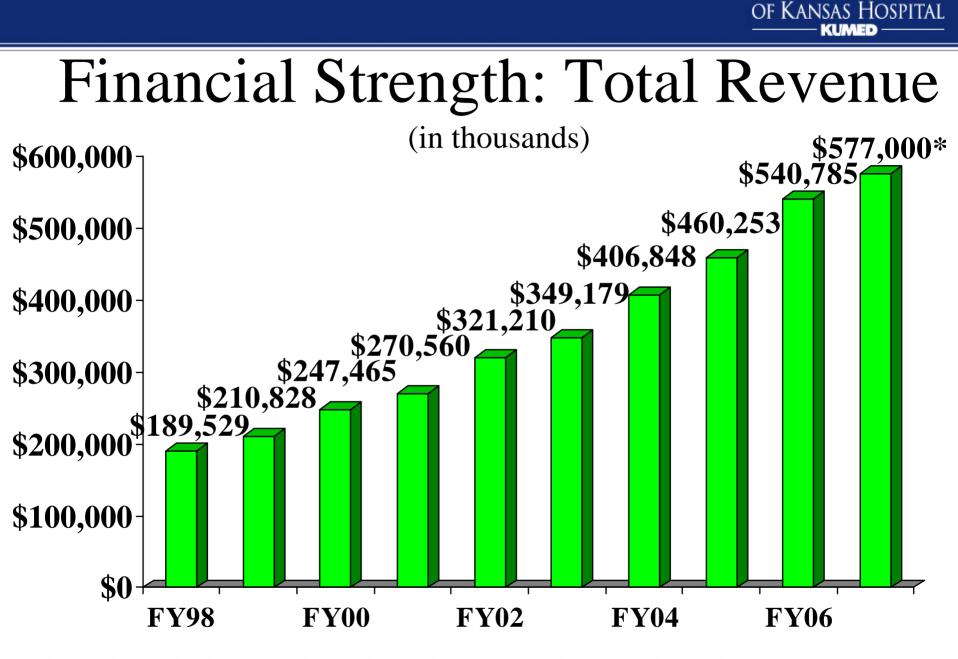
#### **Inpatient Payer Mix**





# Uncompensated Care (in millions of dollars in charges)

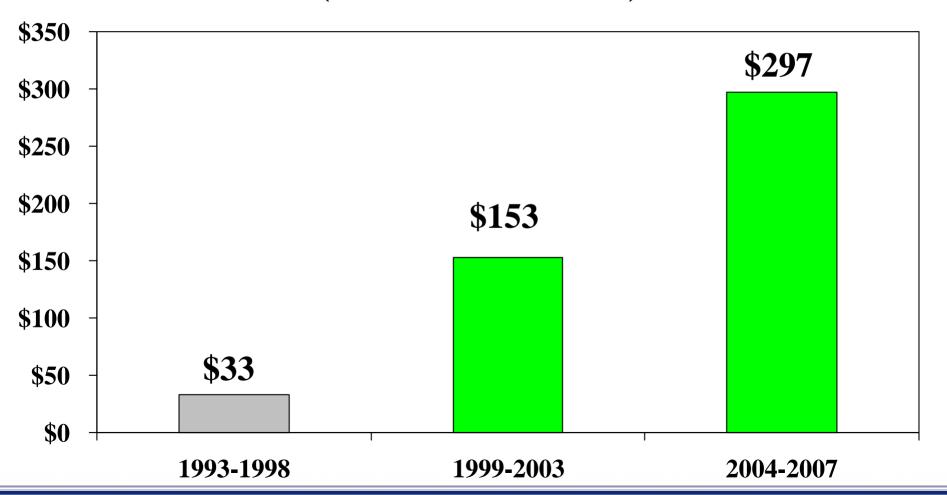




THE UNIVERSITY



### Capital Investment (in \$ millions)





### Center for Advanced Heart Care



- \$77 Million Center
  - 64 inpatient
  - 24 ICU
  - 22 outpatient
- Opened in October 2006



### **Outpatient Cancer Center**



- 55,000 sq. ft. from current 26,000
- Opens mid-2007



### Hospital Cancer Investments

2000 Purchase from Salick (11,000 sq ft. Center)

2000-2006 Cancer Investment (26,000 sq. ft. Center)

2005-2007 NCI Support Contribution

2000-2007 Cancer PSA losses

2006-2007 Westwood Campus Outpatient (55,000 sq. ft. Center)

#### 2000-2007 Total

\$17.00 million

\$ 9.70 million

\$ 1.50 million

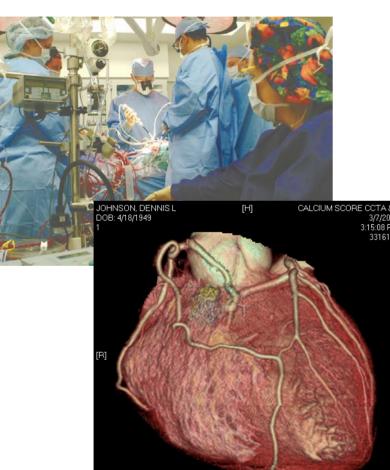
\$10.06 million

\$37.00 million

\$75.26 million



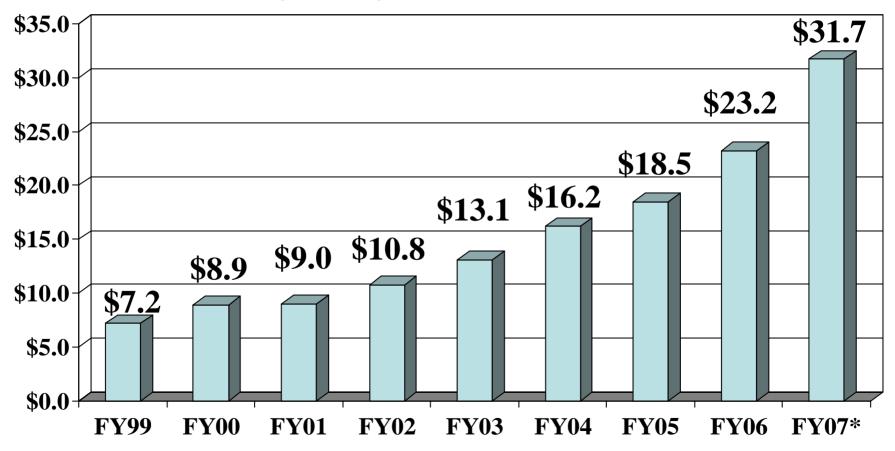
# Other Key Programs



- ACS Level I Trauma
- Burnett Burn Center
- Eight ICUs
- Organ Transplantation
- Radiology:
  - 64 slice Scanner
  - PET/CT
  - New MRI
  - Digital access

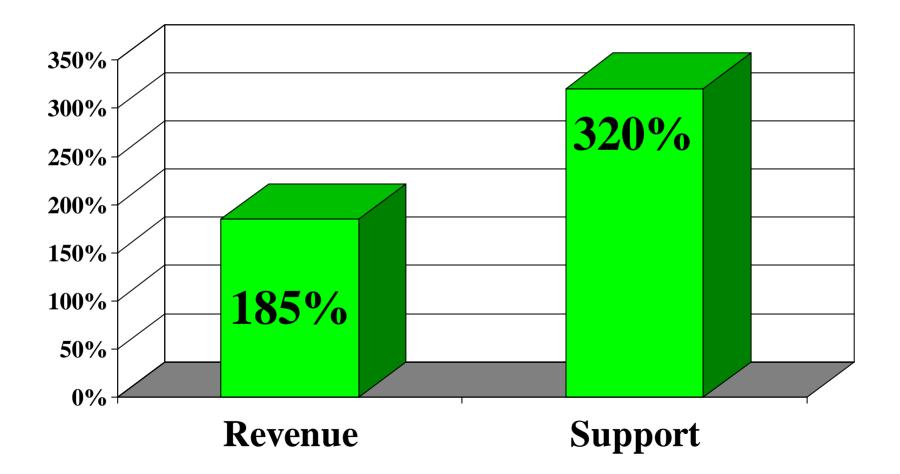


### Hospital Support for University and Faculty Physicians (in 000s)



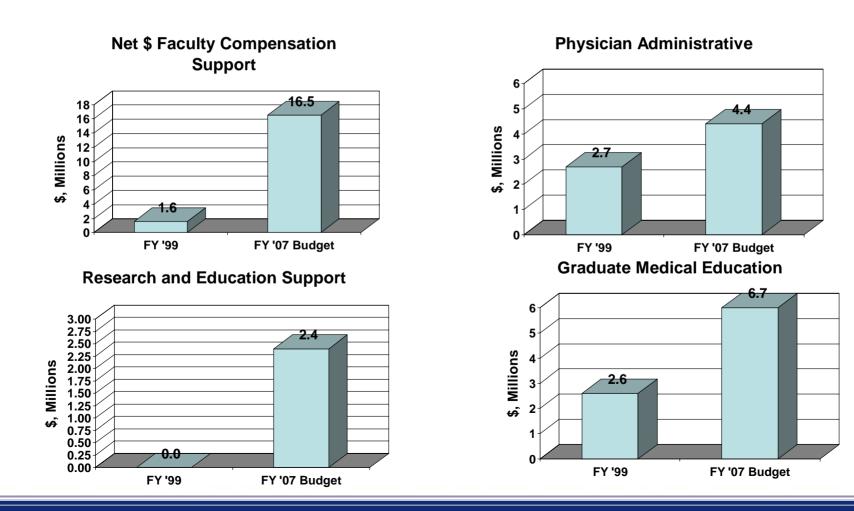


### Percentage Increase Since 1999





### Hospital Support

















Medical Cente









- Supportive of collaborative approach to the life sciences
- A cohesive KUMC/KUH/ Faculty-Physician campus is the key to success
- Cannot separate out "academic" affiliations without impacting clinical mission.
- Can't negatively impact competitive position.



### Consultant



- Consultant: Get

   hospital and KUMC
   on same page before
   affiliations go
   forward.
- Joint Hospital/University negotiations underway



### Consultant



- Consultant: Risks are real but can be minimized
  - Branding and identity in marketplace
  - Physician recruiting
  - Quality



### Non-binding Letter of Intent



- Signed January 31, 2007
- Separate negotiations between KUMC and Saint Luke's and KUMC/KU Hospital.
- Signed to indicate we were willing to discuss partnerships and to get issues out in the open
- Six major issues remain with civic deadline of March 31, 2007.



### Six Vital Issues

- Define status as the "Primary Academic Clinical, Teaching and Research Hospital" for KUMC.
- Establish a level playing field that clearly allows the hospital to continue to grow programs for our patients.
  - ensuring physician manpower to meet the growing demands of our patients
  - organizational structure
  - recruitment and retention of physicians
  - critical patient needs when they do not correspond with the needs of the School of Medicine.



### Six Vital Issues

- Determine how many residents are needed in Kansas, along with whatever residency commitments are made by KUMC to Saint Luke's, and how we will jointly assure that residency and fellowship needs are met.
- Establish fair plan of support for KUMC that does not create financial problems for the hospital.



### Six Vital Issues

- Establish plan to compensate hospital should financial harm result from the proposed affiliation structure.
- Define KU Hospital's role in the cancer program as it seeks National Cancer Institute designation.

